

City of Oceanside

FY24-25 Animal Services Report



July 1, 2024 - June 30, 2025



**Oceanside Total
Animals Helped 7,338**

ANIMALS SHELTERED 2,214
COMMUNITY SERVICES* 5,124

*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO
CAMPUS**
5500 Gaines St.
San Diego, CA 92110
619-299-7012

**EL CAJON
CAMPUS**
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

**ESCONDIDO
CAMPUS**
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

**OCEANSIDE
CAMPUS**
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Sheltered & Outgoing Animals

INCOMING DOGS

Stray: 814 Owner Surrender: 307 Transfer In: 0 Seizure: 94

INCOMING CATS

Stray: 476 Owner Surrender: 263 Transfer In: 9 Seizure: 14

INCOMING OTHER

Stray: 96 Owner Surrender: 110 Transfer In: 0 Seizure: 31

LIVE RELEASE RATE: 90.9%*

*Organization wide

OUTGOING DOGS

Adopted: 608 Returned to Owner: 450 Transferred Out: 65 Euthanized: 107 Other: 6
Average Length of Stay: 15.5 days

OUTGOING CATS

Adopted: 603 Returned to Owner: 74 Transferred Out: 34 Euthanized: 68 Other: 9
Average Length of Stay: 17.0 days

OUTGOING OTHER

Adopted: 174 Returned to Owner: 28 Transferred Out: 13 Euthanized: 17 Other: 6
Average Length of Stay: 33.3 days

Licensing, Medical & Community Services

LICENSES: 5,734 TOTAL VACCINATIONS: 7,035 RABIES: 2,579 DISTEMPER/FVRCP: 3,101 MICROCHIPS: 755

COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 4,406

COMMUNITY SPAY/NEUTER SURGERIES: 413 SHELTER SPAY/NEUTER SURGERIES: 996

Humane Law Enforcement

ENFORCEMENT ACTIVITIES

Priority 1: 777

Average Response Time: 41 minutes

Priority 2: 1,446

Average Response Time: 9 hours

Priority 3: 203

Average Response Time: 29 hours

Priority 4: 193

Average Response Time: 28 hours

Priority 5: 593

Average Response Time: 11 hours

Total Calls: 3,212

BITE REPORTS: 414 NOTICE OF COMPLAINTS: 200 CITATIONS: 21

PARK PATROLS: 223 NOISE COMPLAINT CALLS: 170



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 98.6%* TOTAL: 1,464

Outstanding / Very Likely To Recommend: 1,292

Above Expectations / Likely To Recommend: 112

Met Expectations / May Recommend: 40

Below Expectations / Unlikely To Recommend: 17

Did Not Meet Expectations / Very Unlikely To Recommend: 3

*Percent of respondents satisfied that SDHS met or exceeded expectations, or that may recommend SDHS to others (organization wide)