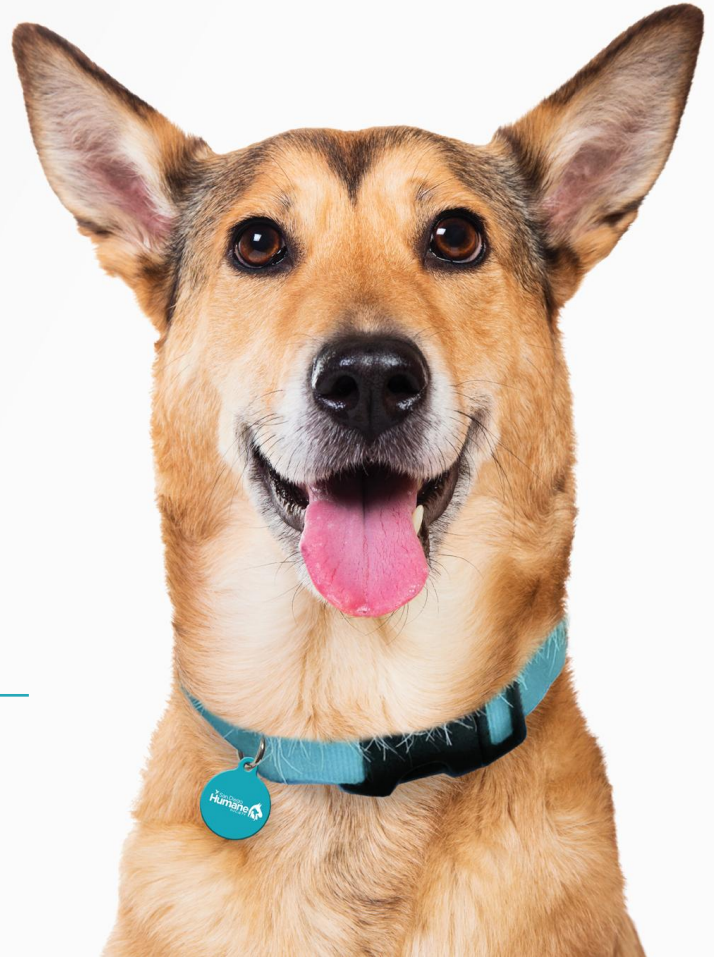


# City of La Mesa

## FY24-25 Animal Services Report



July 1, 2024 - June 30, 2025



**La Mesa Total  
Animals Helped** **1,682**

**ANIMALS SHELTERED 624**  
**COMMUNITY SERVICES\* 1,058**

\*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO  
CAMPUS**  
5500 Gaines St.  
San Diego, CA 92110  
619-299-7012

**EL CAJON  
CAMPUS**  
1373 N. Marshall Ave.  
El Cajon, CA 92020  
619-299-7012

**ESCONDIDO  
CAMPUS**  
3500 Burnet Drive  
Escondido, CA 92027  
619-299-7012

**OCEANSIDE  
CAMPUS**  
2905 San Luis Rey Road  
572 Airport Road  
Oceanside, CA 92058  
619-299-7012

# Sheltered & Outgoing Animals

## INCOMING DOGS

Stray: 206 Owner Surrender: 68 Transfer In: 0 Seizure: 27

## INCOMING CATS

Stray: 148 Owner Surrender: 102 Transfer In: 0 Seizure: 10

## INCOMING OTHER

Stray: 20 Owner Surrender: 43 Transfer In: 0 Seizure: 0

**LIVE RELEASE RATE: 90.9%\***

\*Organization wide

## OUTGOING DOGS

Adopted: 166 Returned to Owner: 118 Transferred Out: 8 Euthanized: 9 Other: 2  
Average Length of Stay: 13.3 days

## OUTGOING CATS

Adopted: 200 Returned to Owner: 19 Transferred Out: 14 Euthanized: 19 Other: 3  
Average Length of Stay: 15.7 days

## OUTGOING OTHER

Adopted: 40 Returned to Owner: 2 Transferred Out: 12 Euthanized: 9 Other: 3  
Average Length of Stay: 30.7 days

# Licensing, Medical & Community Services

**LICENSES: 1,889 TOTAL VACCINATIONS: 1,314 RABIES: 465 DISTEMPER/FVRCP: 613 MICROCHIPS: 157**

**COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 869**

**COMMUNITY SPAY/NEUTER SURGERIES: 102 SHELTER SPAY/NEUTER SURGERIES: 276**

# Humane Law Enforcement

## ENFORCEMENT ACTIVITIES

**Priority 1: 246**

Average Response Time: 45 minutes

**Priority 2: 473**

Average Response Time: 52 hours

**Priority 3: 69**

Average Response Time: 535 hours

**Priority 4: 56**

Average Response Time: 586 hours

**Priority 5: 187**

Average Response Time: 53 hours

**Total Calls: 1,031**

**BITE REPORTS: 64**

**NOTICE OF COMPLAINTS: 46**

**CITATIONS: 40**

**PARK PATROLS: 184**

**NOISE COMPLAINT CALLS: 82**



# Customer Service

**CUSTOMER SERVICE SATISFACTION RATING: 98.6%\* TOTAL: 1,464**

**Outstanding / Very Likely To Recommend: 1,292**

**Above Expectations / Likely To Recommend: 112**

**Met Expectations / May Recommend: 40**

**Below Expectations / Unlikely To Recommend: 17**

**Did Not Meet Expectations / Very Unlikely To Recommend: 3**

\*Percent of respondents satisfied that SDHS met or exceeded expectations, or that may recommend SDHS to others (organization wide)