

City of Escondido

FY24-25 Animal Services Report



July 1, 2024 - June 30, 2025



Escondido Total Animals Helped 7,234

ANIMALS SHELTERED 2,672
COMMUNITY SERVICES* 4,562

*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



SAN DIEGO CAMPUS
5500 Gaines St.
San Diego, CA 92110
619-299-7012

EL CAJON CAMPUS
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

ESCONDIDO CAMPUS
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

OCEANSIDE CAMPUS
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Sheltered & Outgoing Animals

INCOMING DOGS

Stray: 833 Owner Surrender: 336 Transfer In: 0 Seizure: 66

INCOMING CATS

Stray: 830 Owner Surrender: 319 Transfer In: 2 Seizure: 26

INCOMING OTHER

Stray: 103 Owner Surrender: 156 Transfer In: 0 Seizure: 1

LIVE RELEASE RATE: 90.9%*

*Organization wide

OUTGOING DOGS

Adopted: 688 Returned to Owner: 391 Transferred Out: 60 Euthanized: 111 Other: 5
Average Length of Stay: 17.5 days

OUTGOING CATS

Adopted: 947 Returned to Owner: 76 Transferred Out: 25 Euthanized: 129 Other: 9
Average Length of Stay: 17.2 days

OUTGOING OTHER

Adopted: 149 Returned to Owner: 13 Transferred Out: 17 Euthanized: 19 Other: 9
Average Length of Stay: 26.9 days

Licensing, Medical & Community Services

LICENSES: 3,836 TOTAL VACCINATIONS: 6,044 RABIES: 2,270 DISTEMPER/FVRCP: 2,874 MICROCHIPS: 681

COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 3,579

COMMUNITY SPAY/NEUTER SURGERIES: 597 SHELTER SPAY/NEUTER SURGERIES: 1,323

Humane Law Enforcement

ENFORCEMENT ACTIVITIES

Priority 1: 633

Average Response Time: 2 hours

Priority 2: 1,161

Average Response Time: 6 hours

Priority 3: 142

Average Response Time: 26 hours

Priority 4: 149

Average Response Time: 38 hours

Priority 5: 347

Average Response Time: 11 hours

Total Calls: 2,432

BITE REPORTS: 213

NOTICE OF COMPLAINTS: 190

CITATIONS: 30

PARK PATROLS: 67

NOISE COMPLAINT CALLS: 159



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 98.6%* TOTAL: 1,464

Outstanding / Very Likely To Recommend: 1,292

Above Expectations / Likely To Recommend: 112

Met Expectations / May Recommend: 40

Below Expectations / Unlikely To Recommend: 17

Did Not Meet Expectations / Very Unlikely To Recommend: 3

*Percent of respondents satisfied that SDHS met or exceeded expectations, or that may recommend SDHS to others (organization wide)