

City of Encinitas

FY24-25 Animal Services Report



July 1, 2024 - June 30, 2025



Encinitas Total Animals Helped **453**

ANIMALS SHELTERED 177
COMMUNITY SERVICES* 276

*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



SAN DIEGO CAMPUS
5500 Gaines St.
San Diego, CA 92110
619-299-7012

EL CAJON CAMPUS
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

ESCONDIDO CAMPUS
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

OCEANSIDE CAMPUS
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Sheltered & Outgoing Animals

INCOMING DOGS

Stray: 51 Owner Surrender: 9 Transfer In: 0 Seizure: 22

INCOMING CATS

Stray: 22 Owner Surrender: 43 Transfer In: 0 Seizure: 3

INCOMING OTHER

Stray: 22 Owner Surrender: 5 Transfer In: 0 Seizure: 0

LIVE RELEASE RATE: 90.9%*

*Organization wide

OUTGOING DOGS

Adopted: 20 Returned to Owner: 50 Transferred Out: 4 Euthanized: 3 Other: 0
Average Length of Stay: 6.1 days

OUTGOING CATS

Adopted: 55 Returned to Owner: 8 Transferred Out: 0 Euthanized: 2 Other: 0
Average Length of Stay: 12.2 days

OUTGOING OTHER

Adopted: 24 Returned to Owner: 2 Transferred Out: 4 Euthanized: 2 Other: 0
Average Length of Stay: 34.4 days

Licensing, Medical & Community Services

LICENSES: 2,549 **TOTAL VACCINATIONS: 351** **RABIES: 134** **DISTEMPER/FVRCP: 139** **MICROCHIPS: 45**

COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 214

COMMUNITY SPAY/NEUTER SURGERIES: 36 **SHELTER SPAY/NEUTER SURGERIES: 71**

Humane Law Enforcement

ENFORCEMENT ACTIVITIES

Priority 1: 262

Average Response Time: 17 minutes

Priority 2: 421

Average Response Time: 7 hours

Priority 3: 45

Average Response Time: 30 hours

Priority 4: 38

Average Response Time: 48 hours

Priority 5: 236

Average Response Time: 14 hours

Total Calls: 1,002

BITE REPORTS: 80

NOTICE OF COMPLAINTS: 24

CITATIONS: 7

PARK PATROLS: 255

NOISE COMPLAINT CALLS: 17



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 98.6%* **TOTAL: 1,464**

Outstanding / Very Likely To Recommend: 1,292

Above Expectations / Likely To Recommend: 112

Met Expectations / May Recommend: 40

Below Expectations / Unlikely To Recommend: 17

Did Not Meet Expectations / Very Unlikely To Recommend: 3

*Percent of respondents satisfied that SDHS met or exceeded expectations, or that may recommend SDHS to others (organization wide)