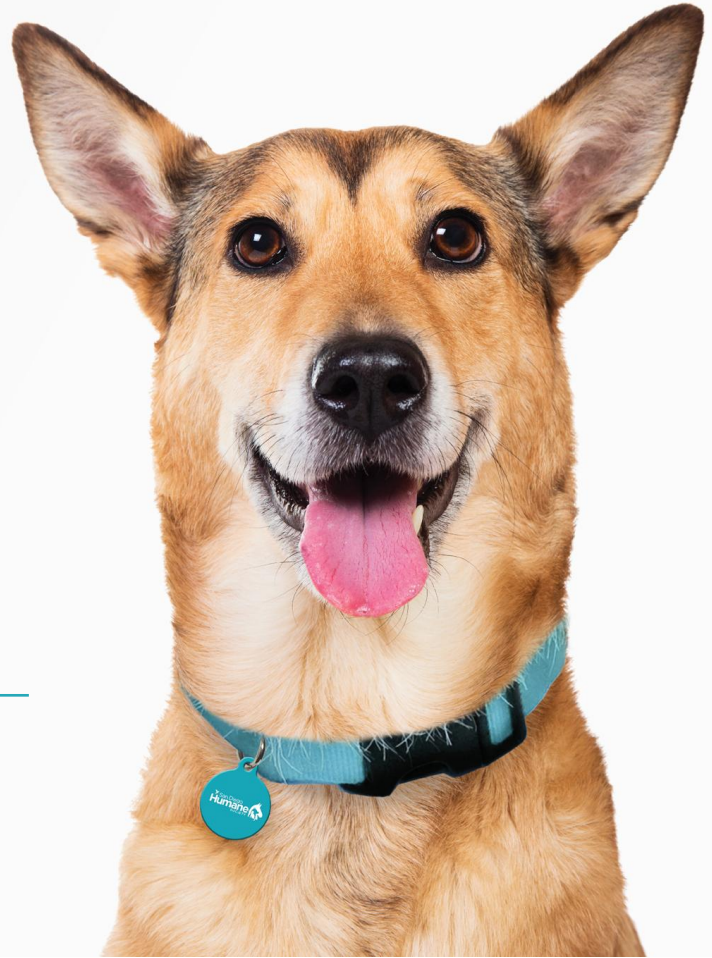


City of El Cajon

FY24-25 Animal Services Report



July 1, 2024 - June 30, 2025



**El Cajon Total
Animals Helped 5,325**

ANIMALS SHELTERED 2,076
COMMUNITY SERVICES* 3,249

*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO
CAMPUS**
5500 Gaines St.
San Diego, CA 92110
619-299-7012

**EL CAJON
CAMPUS**
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

**ESCONDIDO
CAMPUS**
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

**OCEANSIDE
CAMPUS**
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Sheltered & Outgoing Animals

INCOMING DOGS

Stray: 693 Owner Surrender: 234 Transfer In: 0 Seizure: 74

INCOMING CATS

Stray: 615 Owner Surrender: 306 Transfer In: 0 Seizure: 12

INCOMING OTHER

Stray: 76 Owner Surrender: 66 Transfer In: 0 Seizure: 0

LIVE RELEASE RATE: 90.9%*

*Organization wide

OUTGOING DOGS

Adopted: 583 Returned to Owner: 295 Transferred Out: 48 Euthanized: 95 Other: 8
Average Length of Stay: 13.9 days

OUTGOING CATS

Adopted: 772 Returned to Owner: 49 Transferred Out: 24 Euthanized: 61 Other: 5
Average Length of Stay: 15.8 days

OUTGOING OTHER

Adopted: 120 Returned to Owner: 4 Transferred Out: 12 Euthanized: 9 Other: 3
Average Length of Stay: 22.7 days

Licensing, Medical & Community Services

LICENSES: 2,385 TOTAL VACCINATIONS: 3,793 RABIES: 1,497 DISTEMPER/FVRCP: 1,765 MICROCHIPS: 566

COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 2,524

COMMUNITY SPAY/NEUTER SURGERIES: 440 SHELTER SPAY/NEUTER SURGERIES: 1,096

Humane Law Enforcement

ENFORCEMENT ACTIVITIES

Priority 1: 421

Average Response Time: 37 minutes

Priority 2: 620

Average Response Time: 60 hours

Priority 3: 77

Average Response Time: 402 hours

Priority 4: 92

Average Response Time: 442 hours

Priority 5: 151

Average Response Time: 38 hours

Total Calls: 1,361

BITE REPORTS: 110 NOTICE OF COMPLAINTS: 86 CITATIONS: 8

PARK PATROLS: 5 NOISE COMPLAINT CALLS: 88



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 98.6%* TOTAL: 1,464

Outstanding / Very Likely To Recommend: 1,292

Above Expectations / Likely To Recommend: 112

Met Expectations / May Recommend: 40

Below Expectations / Unlikely To Recommend: 17

Did Not Meet Expectations / Very Unlikely To Recommend: 3

*Percent of respondents satisfied that SDHS met or exceeded expectations, or that may recommend SDHS to others (organization wide)