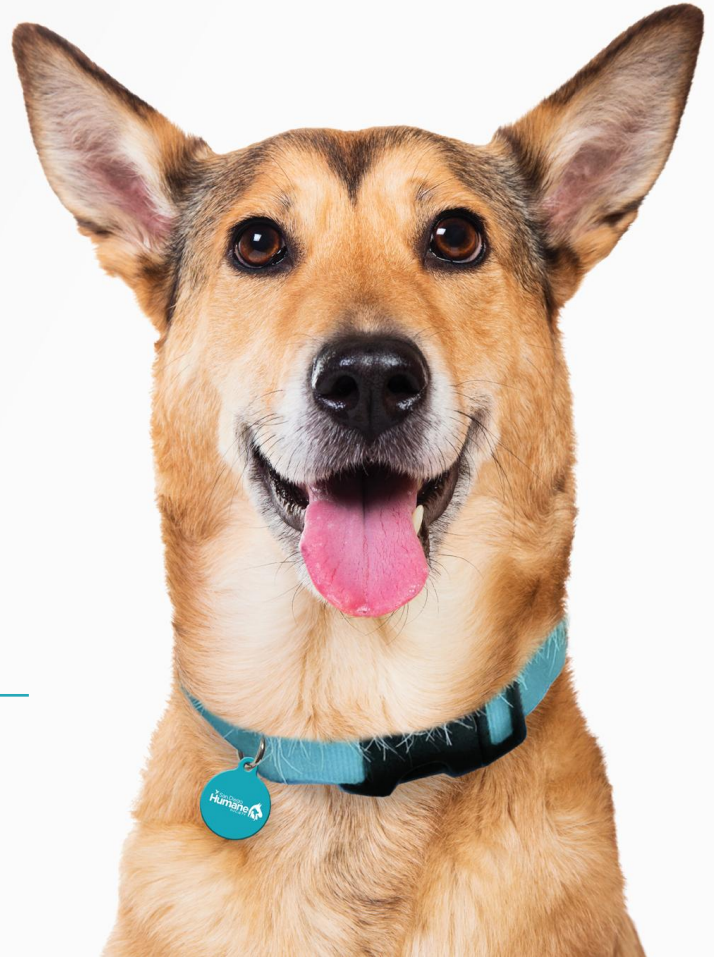


# City of Del Mar

## FY24-25 Animal Services Report



July 1, 2024 - June 30, 2025



**Del Mar Total  
Animals Helped 65**

**ANIMALS SHELTERED 22**  
**COMMUNITY SERVICES\* 43**

\*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO  
CAMPUS**  
5500 Gaines St.  
San Diego, CA 92110  
619-299-7012

**EL CAJON  
CAMPUS**  
1373 N. Marshall Ave.  
El Cajon, CA 92020  
619-299-7012

**ESCONDIDO  
CAMPUS**  
3500 Burnet Drive  
Escondido, CA 92027  
619-299-7012

**OCEANSIDE  
CAMPUS**  
2905 San Luis Rey Road  
572 Airport Road  
Oceanside, CA 92058  
619-299-7012

# Sheltered & Outgoing Animals

## INCOMING DOGS

Stray: 8 Owner Surrender: 1 Transfer In: 0 Seizure: 1

## INCOMING CATS

Stray: 1 Owner Surrender: 1 Transfer In: 0 Seizure: 0

## INCOMING OTHER

Stray: 9 Owner Surrender: 1 Transfer In: 0 Seizure: 0

**LIVE RELEASE RATE: 90.9%\***

\*Organization wide

## OUTGOING DOGS

Adopted: 6 Returned to Owner: 4 Transferred Out: 0 Euthanized: 1 Other: 0

Average Length of Stay: 36.8 days

## OUTGOING CATS

Adopted: 1 Returned to Owner: 0 Transferred Out: 1 Euthanized: 0 Other: 0

Average Length of Stay: 34.6 days

## OUTGOING OTHER

Adopted: 8 Returned to Owner: 0 Transferred Out: 2 Euthanized: 0 Other: 0

Average Length of Stay: 70.6 days

# Licensing, Medical & Community Services

**LICENSES: 484    TOTAL VACCINATIONS: 50    RABIES: 18    DISTEMPER/FVRCP: 22    MICROCHIPS: 6**

**COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 34**

**COMMUNITY SPAY/NEUTER SURGERIES: 9    SHELTER SPAY/NEUTER SURGERIES: 10**

# Humane Law Enforcement

## ENFORCEMENT ACTIVITIES

**Priority 1: 63**

Average Response Time: 17 minutes

**Priority 2: 32**

Average Response Time: 4 hours

**Priority 3: 7**

Average Response Time: 19 hours

**Priority 4: 9**

Average Response Time: 23 hours

**Priority 5: 68**

Average Response Time: 5.5 hours

**Total Calls: 179**

**BITE REPORTS: 10    NOTICE OF COMPLAINTS: 7    CITATIONS: 0**

**PARK PATROLS: 63    NOISE COMPLAINT CALLS: 5**



# Customer Service

**CUSTOMER SERVICE SATISFACTION RATING: 98.6%\*    TOTAL: 1,464**

**Outstanding / Very Likely To Recommend: 1,292**

**Above Expectations / Likely To Recommend: 112**

**Met Expectations / May Recommend: 40**

**Below Expectations / Unlikely To Recommend: 17**

**Did Not Meet Expectations / Very Unlikely To Recommend: 3**

\*Percent of respondents satisfied that SDHS met or exceeded expectations, or that may recommend SDHS to others (organization wide)