

# City of San Diego

## Quarterly Animal Services Report



3RD QUARTER • January 1 - March 31, 2024

**Total Animals Helped 8,681**



### STRAY ANIMALS 2,160

Dog: 1,497 Cat: 555 Other: 108

### OWNER SURRENDERED ANIMALS 935

Dog: 488 Cat: 340 Other: 107

### TRANSFERRED IN ANIMALS 3

Dog: 1 Cat: 1 Other: 1

### HUMANE LAW ENFORCEMENT\* 256

Dog: 183 Cat: 67 Other: 6

\*Includes seizures, emergency boarding and abandoned animals



**SAN DIEGO CAMPUS**  
5500 Gaines St.  
San Diego, CA 92110  
619-299-7012

**EL CAJON CAMPUS**  
1373 N. Marshall Ave.  
El Cajon, CA 92020  
619-299-7012

**ESCONDIDO CAMPUS**  
3500 Burnet Drive  
Escondido, CA 92027  
619-299-7012

**OCEANSIDE CAMPUS**  
2905 San Luis Rey Road  
572 Airport Road  
Oceanside, CA 92058  
619-299-7012

# Disposition of San Diego Animals

**ADOPTED: 2,033**

Dog: 1,151 Cat: 723 Other: 159

**TRANSFERRED OUT: 207**

Dog: 117 Cat: 39 Other: 51

**AVERAGE LENGTH OF STAY: 15.9**

Dog: 14.4 Cat: 16.6 Other: 26.4

**LIVE RELEASE RATE: 93.8%\***

\*Organization wide

**RECLAIMED: 782**

Dog: 682 Cat: 95 Other: 5

**EUTHANIZED: 203**

Dog: 135 Cat: 52 Other: 16

\*Includes euthanasia by offsite vets

**OTHER OUTCOMES: 29**

Dog: 12 Cat: 7 Other: 10

\*Unassisted death, other

**COMMUNITY CATS RETURNED: 725**



## Licensing

**NEW LICENSE: 4,868**

Average processing time: 2.8 days

**RENEWED LICENSE: 5,746**

Average processing time: 2.8 days

**RABIES EXEMPTION: 31**

Average processing time: 2.8 days

**SERVICE DOG LICENSE: 13**

**REPLACEMENT TAG: 68**

**RECENT ADOPTION: 685**

## Medical and Community Services

### MEDICAL SERVICES

**SHELTER SPAY/NEUTER: 1,628**    **COMMUNITY SPAY/NEUTER: 891**

**COMMUNITY SPAY/NEUTER VOUCHERS ISSUED: 0**    **COMMUNITY SPAY/NEUTER VOUCHERS REDEEMED: 0**

### VACCINATIONS AND MICROCHIPS

**COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 4,082**    **TOTAL VACCINATIONS: 6,662**

**RABIES: 2,631**    **FVRCP/DISTEMPER: 3,069**    **MICROCHIPS: 578**

### COMMUNITY ENGAGEMENT PROGRAMS

**NUMBER OF PROGRAMS: 153**    **NUMBER OF COMMUNITY MEMBERS IMPACTED: 5,711**

**MEALS FOR PET FAMILIES IN NEED: 418,272**    **MEALS FOR RESCUE PARTNERS: 34,459**

# Field Services/Dispatch Statistics

## ENFORCEMENT ACTIVITIES

**Priority 1: 1,344**

Average Response Time: 35 minutes

**Priority 2: 2,347**

Average Response Time: 22 hours

**Priority 3: 362**

Average Response Time: 167 hours

**Priority 4: 366**

Average Response Time: 187 hours

**Priority 5: 908**

Average Response Time: 147 hours

**Total Calls: 5,327**

## CRIMINAL CASES

**REFERRED TO DISTRICT ATTORNEY (FELONY): 5**

**REFERRED TO CITY ATTORNEY (MISDEMEANOR): 2**

## OTHER

**DANGEROUS DOG HEARINGS: 0**

Declared dangerous: 0 Unfounded: 0

**KENNEL INSPECTION STATUS: 10**

New Kennel Inspections: 0 Renewed Kennel Inspections: 10

**PARK PATROLS: 978**

**NOTICE OF COMPLAINTS: 263**

**BITE REPORTS: 321**

**CITATIONS: 67**



## Customer Service

**CUSTOMER SERVICE SATISFACTION RATING: 97.5%\***

**5-Outstanding: 128**

**4-Above Expectations: 19**

**3-Met Expectations: 7**

**2-Below Expectations: 3**

**1-Did Not Meet Expectations: 1 Total: 158**

\*Percent of respondents satisfied that SDHS met or exceeded expectations (organization wide)

## Facilities

### SAN DIEGO BUILDING MAINTENANCE

New Maintenance Requests: 63 Maintenance Requests Completed: 63

Maintenance Requests Pending, Denied or In Progress: 1

## Project Wildlife

**WILDLIFE INTAKE: 697**

