

City of Oceanside

Quarterly Animal Services Report



3RD QUARTER • January 1 - March 31, 2024



Oceanside Total Animals Helped **1,849**

ANIMALS SHELTERED 603
COMMUNITY SERVICES* 1,246

*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO
CAMPUS**
5500 Gaines St.
San Diego, CA 92110
619-299-7012

**EL CAJON
CAMPUS**
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

**ESCONDIDO
CAMPUS**
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

**OCEANSIDE
CAMPUS**
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Sheltered & Outgoing Animals

INCOMING DOGS

Stray: 248 Owner Surrender: 93 Transfer In: 0 Seizure: 28

INCOMING CATS

Stray: 69 Owner Surrender: 90 Transfer In: 0 Seizure: 14

INCOMING OTHER

Stray: 25 Owner Surrender: 35 Transfer In: 0 Seizure: 1

LIVE RELEASE RATE: 93.8%*

*Organization wide

OUTGOING DOGS

Adopted: 170 Returned to Owner: 132 Transferred Out: 12 Euthanized: 19 Other: 1

Average Length of Stay: 13.2 days

OUTGOING CATS

Adopted: 142 Returned to Owner: 15 Transferred Out: 9 Euthanized: 8 Other: 1

Average Length of Stay: 15.3 days

OUTGOING OTHER

Adopted: 50 Returned to Owner: 3 Transferred Out: 12 Euthanized: 5 Other: 1

Average Length of Stay: 35.8 days

Licensing, Medical & Community Services

LICENSES: 1,579 TOTAL VACCINATIONS: 1,701 RABIES: 616 DISTEMPER/FVRCP: 729 MICROCHIPS: 180

COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 1,043

COMMUNITY SPAY/NEUTER SURGERIES: 117 SHELTER SPAY/NEUTER SURGERIES: 262

Humane Law Enforcement

ENFORCEMENT ACTIVITIES

Priority 1: 174

Average Response Time: 33 minutes

Priority 2: 389

Average Response Time: 7 hours

Priority 3: 64

Average Response Time: 17 hours

Priority 4: 65

Average Response Time: 37 hours

Priority 5: 341

Average Response Time: 174.5 hours

Total Calls: 1,033

BITE REPORTS: 63 NOTICE OF COMPLAINTS: 23 CITATIONS: 1

PARK PATROLS: 189 NOISE COMPLAINT CALLS: 67



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 97.5%*

5-Outstanding: 128 4-Above Expectations: 19 3-Met Expectations: 7 2-Below Expectations: 3

1-Did Not Meet Expectations: 1 Total: 158

*Percent of respondents satisfied that SDHS met or exceeded expectations (organization wide)