

# City of La Mesa

## Quarterly Animal Services Report



**3RD QUARTER • January 1 - March 31, 2024**



## La Mesa Total Animals Helped **339**

**ANIMALS SHELTERED 108**  
**COMMUNITY SERVICES\* 231**

\*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO  
CAMPUS**  
5500 Gaines St.  
San Diego, CA 92110  
619-299-7012

**EL CAJON  
CAMPUS**  
1373 N. Marshall Ave.  
El Cajon, CA 92020  
619-299-7012

**ESCONDIDO  
CAMPUS**  
3500 Burnet Drive  
Escondido, CA 92027  
619-299-7012

**OCEANSIDE  
CAMPUS**  
2905 San Luis Rey Road  
572 Airport Road  
Oceanside, CA 92058  
619-299-7012

# Sheltered & Outgoing Animals

## INCOMING DOGS

Stray: 37 Owner Surrender: 21 Transfer In: 0 Seizure: 3

## INCOMING CATS

Stray: 24 Owner Surrender: 13 Transfer In: 0 Seizure: 2

## INCOMING OTHER

Stray: 6 Owner Surrender: 2 Transfer In: 0 Seizure: 0

**LIVE RELEASE RATE: 93.8%\***

\*Organization wide

## OUTGOING DOGS

Adopted: 25 Returned to Owner: 17 Transferred Out: 6 Euthanized: 3 Other: 1

Average Length of Stay: 12.8 days

## OUTGOING CATS

Adopted: 23 Returned to Owner: 4 Transferred Out: 4 Euthanized: 4 Other: 1

Average Length of Stay: 15.9 days

## OUTGOING OTHER

Adopted: 8 Returned to Owner: 0 Transferred Out: 3 Euthanized: 0 Other: 0

Average Length of Stay: 39.9 days

# Licensing, Medical & Community Services

**LICENSES: 439 TOTAL VACCINATIONS: 270 RABIES: 102 DISTEMPER/FVRCP: 119 MICROCHIPS: 41**

**COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 196**

**COMMUNITY SPAY/NEUTER SURGERIES: 17 SHELTER SPAY/NEUTER SURGERIES: 48**

# Humane Law Enforcement

## ENFORCEMENT ACTIVITIES

**Priority 1: 40**

Average Response Time: 2 hours

**Priority 2: 141**

Average Response Time: 21 hours

**Priority 3: 15**

Average Response Time: 149 hours

**Priority 4: 8**

Average Response Time: 267 hours

**Priority 5: 42**

Average Response Time: 47 hours

**Total Calls: 246**

**BITE REPORTS: 13 NOTICE OF COMPLAINTS: 7 CITATIONS: 5**

**PARK PATROLS: 41 NOISE COMPLAINT CALLS: 16**



# Customer Service

**CUSTOMER SERVICE SATISFACTION RATING: 97.5%\***

**5-Outstanding: 128 4-Above Expectations: 19 3-Met Expectations: 7 2-Below Expectations: 3**

**1-Did Not Meet Expectations: 1 Total: 158**

\*Percent of respondents satisfied that SDHS met or exceeded expectations (organization wide)