

City of Escondido

Quarterly Animal Services Report



3RD QUARTER • January 1 - March 31, 2024



Escondido Total Animals Helped **1,746**

ANIMALS SHELTERED 598
COMMUNITY SERVICES* 1,148

*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO
CAMPUS**
5500 Gaines St.
San Diego, CA 92110
619-299-7012

**EL CAJON
CAMPUS**
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

**ESCONDIDO
CAMPUS**
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

**OCEANSIDE
CAMPUS**
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Sheltered & Outgoing Animals

INCOMING DOGS

Stray: 261 Owner Surrender: 93 Transfer In: 0 Seizure: 20

INCOMING CATS

Stray: 80 Owner Surrender: 76 Transfer In: 0 Seizure: 5

INCOMING OTHER

Stray: 18 Owner Surrender: 45 Transfer In: 0 Seizure: 0

LIVE RELEASE RATE: 93.8%*

*Organization wide

OUTGOING DOGS

Adopted: 179 Returned to Owner: 138 Transferred Out: 21 Euthanized: 11 Other: 1

Average Length of Stay: 10.5 days

OUTGOING CATS

Adopted: 122 Returned to Owner: 14 Transferred Out: 8 Euthanized: 11 Other: 2

Average Length of Stay: 11.5 days

OUTGOING OTHER

Adopted: 31 Returned to Owner: 1 Transferred Out: 9 Euthanized: 6 Other: 2

Average Length of Stay: 18.4 days

Licensing, Medical & Community Services

LICENSES: 1,066 TOTAL VACCINATIONS: 1,491 RABIES: 541 DISTEMPER/FVRCP: 731 MICROCHIPS: 156

COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 884

COMMUNITY SPAY/NEUTER SURGERIES: 165 SHELTER SPAY/NEUTER SURGERIES: 278

Humane Law Enforcement

ENFORCEMENT ACTIVITIES

Priority 1: 133

Average Response Time: 79 minutes

Priority 2: 396

Average Response Time: 4 hours

Priority 3: 44

Average Response Time: 16 hours

Priority 4: 73

Average Response Time: 13 hours

Priority 5: 236

Average Response Time: 67 hours

Total Calls: 882

BITE REPORTS: 55

NOTICE OF COMPLAINTS: 64

CITATIONS: 18

PARK PATROLS: 157

NOISE COMPLAINT CALLS: 49



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 97.5%*

5-Outstanding: 128

4-Above Expectations: 19

3-Met Expectations: 7

2-Below Expectations: 3

1-Did Not Meet Expectations: 1 Total: 158

*Percent of respondents satisfied that SDHS met or exceeded expectations (organization wide)