

City of Encinitas

Quarterly Animal Services Report



3RD QUARTER • January 1 - March 31, 2024



Encinitas Total Animals Helped **106**

ANIMALS SHELTERED 43
COMMUNITY SERVICES* 63

*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



SAN DIEGO CAMPUS
5500 Gaines St.
San Diego, CA 92110
619-299-7012

EL CAJON CAMPUS
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

ESCONDIDO CAMPUS
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

OCEANSIDE CAMPUS
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Sheltered & Outgoing Animals

INCOMING DOGS

Stray: 16 Owner Surrender: 2 Transfer In: 0 Seizure: 6

INCOMING CATS

Stray: 2 Owner Surrender: 2 Transfer In: 0 Seizure: 1

INCOMING OTHER

Stray: 7 Owner Surrender: 6 Transfer In: 0 Seizure: 1

LIVE RELEASE RATE: 93.8%*

*Organization wide

OUTGOING DOGS

Adopted: 8 Returned to Owner: 14 Transferred Out: 2 Euthanized: 2 Other: 0

Average Length of Stay: 7.4 days

OUTGOING CATS

Adopted: 2 Returned to Owner: 2 Transferred Out: 0 Euthanized: 1 Other: 0

Average Length of Stay: 31.8 days

OUTGOING OTHER

Adopted: 8 Returned to Owner: 4 Transferred Out: 1 Euthanized: 1 Other: 0

Average Length of Stay: 19.5 days

Licensing, Medical & Community Services

LICENSES: 682 **TOTAL VACCINATIONS: 85** **RABIES: 36** **DISTEMPER/FVRCP: 36** **MICROCHIPS: 13**

COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 50

COMMUNITY SPAY/NEUTER SURGERIES: 6 **SHELTER SPAY/NEUTER SURGERIES: 11**

Humane Law Enforcement

ENFORCEMENT ACTIVITIES

Priority 1: 38

Average Response Time: 11 minutes

Priority 2: 125

Average Response Time: 9 hours

Priority 3: 23

Average Response Time: 17 hours

Priority 4: 8

Average Response Time: 21 hours

Priority 5: 212

Average Response Time: 290 hours

Total Calls: 406

BITE REPORTS: 14 **NOTICE OF COMPLAINTS: 2** **CITATIONS: 0**

PARK PATROLS: 214 **NOISE COMPLAINT CALLS: 4**



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 97.5%*

5-Outstanding: 128 **4-Above Expectations: 19** **3-Met Expectations: 7** **2-Below Expectations: 3**

1-Did Not Meet Expectations: 1 **Total: 158**

*Percent of respondents satisfied that SDHS met or exceeded expectations (organization wide)