

City of Del Mar

Quarterly Animal Services Report



3RD QUARTER • January 1 - March 31, 2024



Del Mar Total Animals Helped **16**

ANIMALS SHELTERED 7

COMMUNITY SERVICES* 9

*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO
CAMPUS**
5500 Gaines St.
San Diego, CA 92110
619-299-7012

**EL CAJON
CAMPUS**
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

**ESCONDIDO
CAMPUS**
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

**OCEANSIDE
CAMPUS**
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Sheltered & Outgoing Animals

INCOMING DOGS

Stray: 6 Owner Surrender: 0 Transfer In: 0 Seizure: 1

INCOMING CATS

Stray: 0 Owner Surrender: 0 Transfer In: 0 Seizure: 0

INCOMING OTHER

Stray: 0 Owner Surrender: 0 Transfer In: 0 Seizure: 0

LIVE RELEASE RATE: 93.8%*

*Organization wide

OUTGOING DOGS

Adopted: 2 Returned to Owner: 2 Transferred Out: 0 Euthanized: 0 Other: 0

Average Length of Stay: 10.8 days

OUTGOING CATS

Adopted: 0 Returned to Owner: 1 Transferred Out: 0 Euthanized: 0 Other: 0

Average Length of Stay: 21.0

OUTGOING OTHER

Adopted: 0 Returned to Owner: 0 Transferred Out: 0 Euthanized: 0 Other: 0

Average Length of Stay: N/A

Licensing, Medical & Community Services

LICENSES: 162 **TOTAL VACCINATIONS: 19** **RABIES: 8** **DISTEMPER/FVRCP: 7** **MICROCHIPS: 2**

COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 9

COMMUNITY SPAY/NEUTER SURGERIES: 0 **SHELTER SPAY/NEUTER SURGERIES: 4**

Humane Law Enforcement

ENFORCEMENT ACTIVITIES

Priority 1: 10

Average Response Time: 19 minutes

Priority 2: 6

Average Response Time: 2 hours

Priority 3: 4

Average Response Time: 7 hours

Priority 4: 0

Average Response Time: N/A

Priority 5: 51

Average Response Time: 217 hours

Total Calls: 71

BITE REPORTS: 3 **NOTICE OF COMPLAINTS: 0** **CITATIONS: 0**

PARK PATROLS: 50 **NOISE COMPLAINT CALLS: 0**



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 97.5%*

5-Outstanding: 128 **4-Above Expectations: 19** **3-Met Expectations: 7** **2-Below Expectations: 3**

1-Did Not Meet Expectations: 1 **Total: 158**

*Percent of respondents satisfied that SDHS met or exceeded expectations (organization wide)