

City of Carlsbad

Quarterly Animal Services Report



3RD QUARTER • January 1 - March 31, 2024



Carlsbad Total Animals Helped **276**

ANIMALS SHELTERED 97
COMMUNITY SERVICES* 179

*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



SAN DIEGO CAMPUS
5500 Gaines St.
San Diego, CA 92110
619-299-7012

EL CAJON CAMPUS
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

ESCONDIDO CAMPUS
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

OCEANSIDE CAMPUS
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Sheltered & Outgoing Animals

INCOMING DOGS

Stray: 47 Owner Surrender: 10 Transfer In: 0 Seizure: 7

INCOMING CATS

Stray: 12 Owner Surrender: 8 Transfer In: 0 Seizure: 4

INCOMING OTHER

Stray: 3 Owner Surrender: 4 Transfer In: 0 Seizure: 2

LIVE RELEASE RATE: 93.8%*

*Organization wide

OUTGOING DOGS

Adopted: 23 Returned to Owner: 22 Transferred Out: 4 Euthanized: 3 Other: 1
Average Length of Stay: 11.3 days

OUTGOING CATS

Adopted: 20 Returned to Owner: 4 Transferred Out: 0 Euthanized: 1 Other: 0
Average Length of Stay: 8.1 days

OUTGOING OTHER

Adopted: 2 Returned to Owner: 2 Transferred Out: 1 Euthanized: 0 Other: 1
Average Length of Stay: 49.9 days

Licensing, Medical & Community Services

LICENSES: 1,128 **TOTAL VACCINATIONS: 245** **RABIES: 96** **DISTEMPER/FVRCP: 101** **MICROCHIPS: 16**

COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 155

COMMUNITY SPAY/NEUTER SURGERIES: 11 **SHELTER SPAY/NEUTER SURGERIES: 32**

Humane Law Enforcement

ENFORCEMENT ACTIVITIES

Priority 1: 76

Average Response Time: 13 minutes

Priority 2: 116

Average Response Time: 7 hours

Priority 3: 27

Average Response Time: 19 hours

Priority 4: 21

Average Response Time: 31 hours

Priority 5: 126

Average Response Time: 294 hours

Total Calls: 366

BITE REPORTS: 18

NOTICE OF COMPLAINTS: 6

CITATIONS: 0

PARK PATROLS: 78

NOISE COMPLAINT CALLS: 11



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 97.5%*

5-Outstanding: 128

4-Above Expectations: 19

3-Met Expectations: 7

2-Below Expectations: 3

1-Did Not Meet Expectations: 1 Total: 158

*Percent of respondents satisfied that SDHS met or exceeded expectations (organization wide)