

City of Solana Beach

Quarterly Animal Services Report



4TH QUARTER • April 1 - June 30, 2024



**Solana Beach Total
Animals Helped 18**

ANIMALS SHELTERED 12

COMMUNITY SERVICES* 6

*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO
CAMPUS**
5500 Gaines St.
San Diego, CA 92110
619-299-7012

**EL CAJON
CAMPUS**
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

**ESCONDIDO
CAMPUS**
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

**OCEANSIDE
CAMPUS**
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Sheltered & Outgoing Animals

INCOMING DOGS

Stray: 5 Owner Surrender: 0 Transfer In: 0 Seizure: 0

INCOMING CATS

Stray: 4 Owner Surrender: 0 Transfer In: 0 Seizure: 0

INCOMING OTHER

Stray: 3 Owner Surrender: 0 Transfer In: 0 Seizure: 0

LIVE RELEASE RATE: 90.0%*

*Organization wide

OUTGOING DOGS

Adopted: 1 Returned to Owner: 3 Transferred Out: 0 Euthanized: 0 Other: 0

Average Length of Stay: 1.4 days

OUTGOING CATS

Adopted: 1 Returned to Owner: 1 Transferred Out: 0 Euthanized: 0 Other: 0

Average Length of Stay: 4.1 days

OUTGOING OTHER

Adopted: 0 Returned to Owner: 0 Transferred Out: 1 Euthanized: 1 Other: 0

Average Length of Stay: 3.6 days

Licensing, Medical & Community Services

LICENSES: 112 **TOTAL VACCINATIONS: 7** **RABIES: 2** **DISTEMPER/FVRCP: 2** **MICROCHIPS: 2**

COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 4

COMMUNITY SPAY/NEUTER SURGERIES: 0 **SHELTER SPAY/NEUTER SURGERIES: 2**

Humane Law Enforcement

ENFORCEMENT ACTIVITIES

Priority 1: 8

Average Response Time: 10 minutes

Priority 2: 11

Average Response Time: 11 hours

Priority 3: 2

Average Response Time: 18 hours

Priority 4: 1

Average Response Time: 50 hours

Priority 5: 42

Average Response Time: 38 hours

Total Calls: 64

BITE REPORTS: 1 **NOTICE OF COMPLAINTS: 0** **CITATIONS: 0**

PARK PATROLS: 44 **NOISE COMPLAINT CALLS: 1**



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 96.6%*

5-Outstanding: 170 **4-Above Expectations: 21** **3-Met Expectations: 7** **2-Below Expectations: 7**

1-Did Not Meet Expectations: 0 **Total: 205**

*Percent of respondents satisfied that SDHS met or exceeded expectations (organization wide)