

City of San Marcos

Quarterly Animal Services Report



4TH QUARTER • April 1 - June 30, 2024



**San Marcos Total
Animals Helped 506**

ANIMALS SHELTERED 189

COMMUNITY SERVICES* 317

*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO
CAMPUS**
5500 Gaines St.
San Diego, CA 92110
619-299-7012

**EL CAJON
CAMPUS**
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

**ESCONDIDO
CAMPUS**
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

**OCEANSIDE
CAMPUS**
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Sheltered & Outgoing Animals

INCOMING DOGS

Stray: 49 Owner Surrender: 19 Transfer In: 0 Seizure: 7

INCOMING CATS

Stray: 61 Owner Surrender: 29 Transfer In: 0 Seizure: 3

INCOMING OTHER

Stray: 12 Owner Surrender: 9 Transfer In: 0 Seizure: 0

LIVE RELEASE RATE: 90.0%*

*Organization wide

OUTGOING DOGS

Adopted: 35 Returned to Owner: 25 Transferred Out: 1 Euthanized: 5 Other: 1
Average Length of Stay: 11.9 days

OUTGOING CATS

Adopted: 57 Returned to Owner: 10 Transferred Out: 1 Euthanized: 9 Other: 0
Average Length of Stay: 12.8 days

OUTGOING OTHER

Adopted: 11 Returned to Owner: 0 Transferred Out: 5 Euthanized: 0 Other: 0
Average Length of Stay: 21.5 days

Licensing, Medical & Community Services

LICENSES: 652 TOTAL VACCINATIONS: 432 RABIES: 160 DISTEMPER/FVRCP: 203 MICROCHIPS: 44

COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 261

COMMUNITY SPAY/NEUTER SURGERIES: 37 SHELTER SPAY/NEUTER SURGERIES: 78

Humane Law Enforcement

ENFORCEMENT ACTIVITIES

Priority 1: 83

Average Response Time: 57 minutes

Priority 2: 117

Average Response Time: 7.5 hours

Priority 3: 12

Average Response Time: 18 hours

Priority 4: 29

Average Response Time: 14 hours

Priority 5: 69

Average Response Time: 23 hours

Total Calls: 310

BITE REPORTS: 29 NOTICE OF COMPLAINTS: 22 CITATIONS: 25

PARK PATROLS: 45 NOISE COMPLAINT CALLS: 30



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 96.6%*

5-Outstanding: 170 4-Above Expectations: 21 3-Met Expectations: 7 2-Below Expectations: 7

1-Did Not Meet Expectations: 0 Total: 205

*Percent of respondents satisfied that SDHS met or exceeded expectations (organization wide)