

# City of San Diego

## Quarterly Animal Services Report



4TH QUARTER • April 1 – June 30, 2024

**Total Animals Helped 11,288**

### STRAY ANIMALS 3,538

Dog: 1,512 Cat: 1,860 Other: 166

### OWNER SURRENDERED ANIMALS 963

Dog: 426 Cat: 414 Other: 123

### TRANSFERRED IN ANIMALS 18

Dog: 0 Cat: 18 Other: 0

### HUMANE LAW ENFORCEMENT\* 240

Dog: 186 Cat: 48 Other: 6

\*Includes seizures, emergency boarding and abandoned animals



**SAN DIEGO CAMPUS**  
5500 Gaines St.  
San Diego, CA 92110  
619-299-7012

**EL CAJON CAMPUS**  
1373 N. Marshall Ave.  
El Cajon, CA 92020  
619-299-7012

**ESCONDIDO CAMPUS**  
3500 Burnet Drive  
Escondido, CA 92027  
619-299-7012

**OCEANSIDE CAMPUS**  
2905 San Luis Rey Road  
572 Airport Road  
Oceanside, CA 92058  
619-299-7012

# Disposition of San Diego Animals

**ADOPTED: 2,778**

Dog: 1,135 Cat: 1,475 Other: 168

**TRANSFERRED OUT: 267**

Dog: 82 Cat: 147 Other: 38

**AVERAGE LENGTH OF STAY: 17.3**

Dog: 14.7 Cat: 18.8 Other: 28.4

**LIVE RELEASE RATE: 90.0%\***

\*Organization wide

**RECLAIMED: 759**

Dog: 623 Cat: 124 Other: 12

**EUTHANIZED: 410**

Dog: 155 Cat: 239 Other: 16

\*Includes euthanasia by offsite vets

**OTHER OUTCOMES: 86**

Dog: 19 Cat: 55 Other: 12

\*Unassisted death, other

**COMMUNITY CATS RETURNED: 898**



## Licensing

**NEW LICENSE: 5,661**

Average processing time: 1.9 days

**RENEWED LICENSE: 4,245**

Average processing time: 1.9 days

**RABIES EXEMPTION: 22**

Average processing time: 1.9 days

**SERVICE DOG LICENSE: 23**

**REPLACEMENT TAG: 78**

**RECENT ADOPTION: 670**

## Medical and Community Services

### MEDICAL SERVICES

**SHELTER SPAY/NEUTER: 2,429**    **COMMUNITY SPAY/NEUTER: 1,124**

**COMMUNITY SPAY/NEUTER VOUCHERS ISSUED: 0**    **COMMUNITY SPAY/NEUTER VOUCHERS REDEEMED: 0**

### VACCINATIONS AND MICROCHIPS

**COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 5,005**    **TOTAL VACCINATIONS: 7,413**

**RABIES: 3,007**    **FVRCP/DISTEMPER: 3,360**    **MICROCHIPS: 1,348**

### COMMUNITY ENGAGEMENT PROGRAMS

**NUMBER OF PROGRAMS: 148**    **NUMBER OF COMMUNITY MEMBERS IMPACTED: 6,041**

**MEALS FOR PET FAMILIES IN NEED: 304,266**    **MEALS FOR RESCUE PARTNERS: 19,523**

# Field Services/Dispatch Statistics

## ENFORCEMENT ACTIVITIES

**Priority 1: 1,970**

Average Response Time: 31 minutes

**Priority 2: 2,168**

Average Response Time: 30 hours

**Priority 3: 282**

Average Response Time: 311 hours

**Priority 4: 333**

Average Response Time: 278 hours

**Priority 5: 803**

Average Response Time: 36 hours

**Total Calls: 5,556**

## CRIMINAL CASES

**REFERRED TO DISTRICT ATTORNEY (FELONY): 3**

**REFERRED TO CITY ATTORNEY (MISDEMEANOR): 2**

## OTHER

**DANGEROUS DOG HEARINGS: 4**

Declared dangerous: 4 Unfounded: 0

**KENNEL INSPECTION STATUS: 3**

New Kennel Inspections: 0 Renewed Kennel Inspections: 3

**PARK PATROLS: 767**

**NOTICE OF COMPLAINTS: 173**

**BITE REPORTS: 350**

**CITATIONS: 68**



# Customer Service

**CUSTOMER SERVICE SATISFACTION RATING: 96.6%\***

**5-Outstanding: 170**

**4-Above Expectations: 21**

**3-Met Expectations: 7**

**2-Below Expectations: 7**

**1-Did Not Meet Expectations: 0 Total: 205**

\*Percent of respondents satisfied that SDHS met or exceeded expectations (organization wide)

## Facilities

### SAN DIEGO BUILDING MAINTENANCE

New Maintenance Requests: 111 Maintenance Requests Completed: 103

Maintenance Requests Pending, Denied or In Progress: 8

## Project Wildlife

**WILDLIFE INTAKE: 1,861**

