

City of Oceanside

Quarterly Animal Services Report



4TH QUARTER • April 1 - June 30, 2024



Oceanside Total Animals Helped **2,024**

ANIMALS SHELTERED 725
COMMUNITY SERVICES* 1,299

*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO
CAMPUS**
5500 Gaines St.
San Diego, CA 92110
619-299-7012

**EL CAJON
CAMPUS**
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

**ESCONDIDO
CAMPUS**
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

**OCEANSIDE
CAMPUS**
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Sheltered & Outgoing Animals

INCOMING DOGS

Stray: 231 Owner Surrender: 114 Transfer In: 0 Seizure: 33

INCOMING CATS

Stray: 181 Owner Surrender: 103 Transfer In: 0 Seizure: 6

INCOMING OTHER

Stray: 33 Owner Surrender: 24 Transfer In: 0 Seizure: 0

LIVE RELEASE RATE: 90.0%*

*Organization wide

OUTGOING DOGS

Adopted: 179 Returned to Owner: 141 Transferred Out: 19 Euthanized: 26 Other: 1
Average Length of Stay: 11.6 days

OUTGOING CATS

Adopted: 205 Returned to Owner: 24 Transferred Out: 22 Euthanized: 15 Other: 4
Average Length of Stay: 12.8 days

OUTGOING OTHER

Adopted: 37 Returned to Owner: 2 Transferred Out: 1 Euthanized: 4 Other: 2
Average Length of Stay: 44.6 days

Licensing, Medical & Community Services

LICENSES: 1,584 TOTAL VACCINATIONS: 1,776 RABIES: 621 DISTEMPER/FVRCP: 795 MICROCHIPS: 189

COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 1,087

COMMUNITY SPAY/NEUTER SURGERIES: 132 SHELTER SPAY/NEUTER SURGERIES: 324

Humane Law Enforcement

ENFORCEMENT ACTIVITIES

Priority 1: 258

Average Response Time: 30 minutes

Priority 2: 407

Average Response Time: 4 hours

Priority 3: 55

Average Response Time: 15 hours

Priority 4: 52

Average Response Time: 16 hours

Priority 5: 210

Average Response Time: 34 hours

Total Calls: 982

BITE REPORTS: 83 NOTICE OF COMPLAINTS: 44 CITATIONS: 5

PARK PATROLS: 104 NOISE COMPLAINT CALLS: 75



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 96.6%*

5-Outstanding: 170 4-Above Expectations: 21 3-Met Expectations: 7 2-Below Expectations: 7

1-Did Not Meet Expectations: 0 Total: 205

*Percent of respondents satisfied that SDHS met or exceeded expectations (organization wide)