

# City of La Mesa

## Quarterly Animal Services Report



4TH QUARTER • April 1 - June 30, 2024



## La Mesa Total Animals Helped **443**

**ANIMALS SHELTERED 130**  
**COMMUNITY SERVICES\* 313**

\*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO  
CAMPUS**  
5500 Gaines St.  
San Diego, CA 92110  
619-299-7012

**EL CAJON  
CAMPUS**  
1373 N. Marshall Ave.  
El Cajon, CA 92020  
619-299-7012

**ESCONDIDO  
CAMPUS**  
3500 Burnet Drive  
Escondido, CA 92027  
619-299-7012

**OCEANSIDE  
CAMPUS**  
2905 San Luis Rey Road  
572 Airport Road  
Oceanside, CA 92058  
619-299-7012

# Sheltered & Outgoing Animals

## INCOMING DOGS

Stray: 40 Owner Surrender: 12 Transfer In: 0 Seizure: 4

## INCOMING CATS

Stray: 40 Owner Surrender: 14 Transfer In: 0 Seizure: 0

## INCOMING OTHER

Stray: 14 Owner Surrender: 6 Transfer In: 0 Seizure: 0

**LIVE RELEASE RATE: 90.0%\***

\*Organization wide

## OUTGOING DOGS

Adopted: 28 Returned to Owner: 22 Transferred Out: 2 Euthanized: 5 Other: 0

Average Length of Stay: 13.3 days

## OUTGOING CATS

Adopted: 37 Returned to Owner: 7 Transferred Out: 2 Euthanized: 1 Other: 0

Average Length of Stay: 8.6 days

## OUTGOING OTHER

Adopted: 11 Returned to Owner: 0 Transferred Out: 1 Euthanized: 1 Other: 0

Average Length of Stay: 32.2 days

# Licensing, Medical & Community Services

**LICENSES: 463**    **TOTAL VACCINATIONS: 387**    **RABIES: 142**    **DISTEMPER/FVRCP: 174**    **MICROCHIPS: 51**

**COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 244**

**COMMUNITY SPAY/NEUTER SURGERIES: 44**    **SHELTER SPAY/NEUTER SURGERIES: 43**

# Humane Law Enforcement

## ENFORCEMENT ACTIVITIES

**Priority 1: 73**

Average Response Time: 18 minutes

**Priority 2: 109**

Average Response Time: 36 hours

**Priority 3: 16**

Average Response Time: 206 hours

**Priority 4: 13**

Average Response Time: 160.5 hours

**Priority 5: 54**

Average Response Time: 36 hours

**Total Calls: 265**

**BITE REPORTS: 17**    **NOTICE OF COMPLAINTS: 6**    **CITATIONS: 1**

**PARK PATROLS: 50**    **NOISE COMPLAINT CALLS: 22**



# Customer Service

**CUSTOMER SERVICE SATISFACTION RATING: 96.6%\***

**5-Outstanding: 170**    **4-Above Expectations: 21**    **3-Met Expectations: 7**    **2-Below Expectations: 7**

**1-Did Not Meet Expectations: 0**    **Total: 205**

\*Percent of respondents satisfied that SDHS met or exceeded expectations (organization wide)