

# City of Escondido

## Quarterly Animal Services Report



4TH QUARTER • April 1 - June 30, 2024



## Escondido Total Animals Helped **2,057**

**ANIMALS SHELTERED 899**  
**COMMUNITY SERVICES\* 1,158**

\*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO  
CAMPUS**  
5500 Gaines St.  
San Diego, CA 92110  
619-299-7012

**EL CAJON  
CAMPUS**  
1373 N. Marshall Ave.  
El Cajon, CA 92020  
619-299-7012

**ESCONDIDO  
CAMPUS**  
3500 Burnet Drive  
Escondido, CA 92027  
619-299-7012

**OCEANSIDE  
CAMPUS**  
2905 San Luis Rey Road  
572 Airport Road  
Oceanside, CA 92058  
619-299-7012

# Sheltered & Outgoing Animals

## INCOMING DOGS

Stray: 244 Owner Surrender: 96 Transfer In: 0 Seizure: 14

## INCOMING CATS

Stray: 395 Owner Surrender: 86 Transfer In: 0 Seizure: 2

## INCOMING OTHER

Stray: 32 Owner Surrender: 25 Transfer In: 0 Seizure: 5

**LIVE RELEASE RATE: 90.0%\***

\*Organization wide

## OUTGOING DOGS

Adopted: 197 Returned to Owner: 113 Transferred Out: 10 Euthanized: 21 Other: 3

Average Length of Stay: 11.2 days

## OUTGOING CATS

Adopted: 313 Returned to Owner: 18 Transferred Out: 0 Euthanized: 82 Other: 6

Average Length of Stay: 14.7 days

## OUTGOING OTHER

Adopted: 36 Returned to Owner: 3 Transferred Out: 6 Euthanized: 7 Other: 7

Average Length of Stay: 26.1 days

# Licensing, Medical & Community Services

**LICENSES: 998 TOTAL VACCINATIONS: 1,449 RABIES: 554 DISTEMPER/FVRCP: 712 MICROCHIPS: 172**

**COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 848**

**COMMUNITY SPAY/NEUTER SURGERIES: 192 SHELTER SPAY/NEUTER SURGERIES: 467**

# Humane Law Enforcement

## ENFORCEMENT ACTIVITIES

**Priority 1: 184**

Average Response Time: 22 minutes

**Priority 2: 318**

Average Response Time: 6 hours

**Priority 3: 41**

Average Response Time: 18 hours

**Priority 4: 56**

Average Response Time: 18 hours

**Priority 5: 189**

Average Response Time: 3 hours

**Total Calls: 788**

**BITE REPORTS: 55**

**NOTICE OF COMPLAINTS: 44**

**CITATIONS: 7**

**PARK PATROLS: 126**

**NOISE COMPLAINT CALLS: 56**



# Customer Service

**CUSTOMER SERVICE SATISFACTION RATING: 96.6%\***

**5-Outstanding: 170**

**4-Above Expectations: 21**

**3-Met Expectations: 7**

**2-Below Expectations: 7**

**1-Did Not Meet Expectations: 0 Total: 205**

\*Percent of respondents satisfied that SDHS met or exceeded expectations (organization wide)