

City of Encinitas

Quarterly Animal Services Report



4TH QUARTER • April 1 - June 30, 2024



Encinitas Total Animals Helped **125**

ANIMALS SHELTERED 54
COMMUNITY SERVICES* 71

*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



SAN DIEGO CAMPUS
5500 Gaines St.
San Diego, CA 92110
619-299-7012

EL CAJON CAMPUS
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

ESCONDIDO CAMPUS
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

OCEANSIDE CAMPUS
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Sheltered & Outgoing Animals

INCOMING DOGS

Stray: 25 Owner Surrender: 0 Transfer In: 0 Seizure: 2

INCOMING CATS

Stray: 13 Owner Surrender: 4 Transfer In: 0 Seizure: 0

INCOMING OTHER

Stray: 3 Owner Surrender: 7 Transfer In: 0 Seizure: 0

LIVE RELEASE RATE: 90.0%*

*Organization wide

OUTGOING DOGS

Adopted: 10 Returned to Owner: 18 Transferred Out: 1 Euthanized: 0 Other: 0

Average Length of Stay: 13.9 days

OUTGOING CATS

Adopted: 14 Returned to Owner: 2 Transferred Out: 0 Euthanized: 1 Other: 0

Average Length of Stay: 27.3 days

OUTGOING OTHER

Adopted: 9 Returned to Owner: 0 Transferred Out: 0 Euthanized: 1 Other: 0

Average Length of Stay: 47.5 days

Licensing, Medical & Community Services

LICENSES: 654 **TOTAL VACCINATIONS: 95** **RABIES: 32** **DISTEMPER/FVRCP: 43** **MICROCHIPS: 10**

COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 62

COMMUNITY SPAY/NEUTER SURGERIES: 6 **SHELTER SPAY/NEUTER SURGERIES: 15**

Humane Law Enforcement

ENFORCEMENT ACTIVITIES

Priority 1: 63

Average Response Time: 21 minutes

Priority 2: 138

Average Response Time: 8 hours

Priority 3: 10

Average Response Time: 13 hours

Priority 4: 10

Average Response Time: 34 hours

Priority 5: 195

Average Response Time: 29 hours

Total Calls: 416

BITE REPORTS: 15 **NOTICE OF COMPLAINTS: 5** **CITATIONS: 4**

PARK PATROLS: 178 **NOISE COMPLAINT CALLS: 8**



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 96.6%*

5-Outstanding: 170 **4-Above Expectations: 21** **3-Met Expectations: 7** **2-Below Expectations: 7**

1-Did Not Meet Expectations: 0 **Total: 205**

*Percent of respondents satisfied that SDHS met or exceeded expectations (organization wide)