

City of Del Mar

Quarterly Animal Services Report



4TH QUARTER • April 1 - June 30, 2024



Del Mar Total Animals Helped **10**

ANIMALS SHELTERED 4

COMMUNITY SERVICES* 6

*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO
CAMPUS**
5500 Gaines St.
San Diego, CA 92110
619-299-7012

**EL CAJON
CAMPUS**
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

**ESCONDIDO
CAMPUS**
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

**OCEANSIDE
CAMPUS**
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Sheltered & Outgoing Animals

INCOMING DOGS

Stray: 1 Owner Surrender: 2 Transfer In: 0 Seizure: 0

INCOMING CATS

Stray: 0 Owner Surrender: 1 Transfer In: 0 Seizure: 0

INCOMING OTHER

Stray: 0 Owner Surrender: 0 Transfer In: 0 Seizure: 0

LIVE RELEASE RATE: 90.0%*

*Organization wide

OUTGOING DOGS

Adopted: 3 Returned to Owner: 1 Transferred Out: 0 Euthanized: 0 Other: 0

Average Length of Stay: 21.9 days

OUTGOING CATS

Adopted: 0 Returned to Owner: 0 Transferred Out: 0 Euthanized: 1 Other: 0

Average Length of Stay: 3.2

OUTGOING OTHER

Adopted: 0 Returned to Owner: 0 Transferred Out: 0 Euthanized: 0 Other: 0

Average Length of Stay: N/A

Licensing, Medical & Community Services

LICENSES: 153 **TOTAL VACCINATIONS: 6** **RABIES: 1** **DISTEMPER/FVRCP: 4** **MICROCHIPS: 2**

COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 6

COMMUNITY SPAY/NEUTER SURGERIES: 0 **SHELTER SPAY/NEUTER SURGERIES: 3**

Humane Law Enforcement

ENFORCEMENT ACTIVITIES

Priority 1: 19

Average Response Time: 17 minutes

Priority 2: 10

Average Response Time: 3 hours

Priority 3: 3

Average Response Time: 8 hours

Priority 4: 1

Average Response Time: 2.5 hours

Priority 5: 39

Average Response Time: 14 hours

Total Calls: 72

BITE REPORTS: 5 **NOTICE OF COMPLAINTS: 1** **CITATIONS: 0**

PARK PATROLS: 40 **NOISE COMPLAINT CALLS: 2**



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 96.6%*

5-Outstanding: 170 **4-Above Expectations: 21** **3-Met Expectations: 7** **2-Below Expectations: 7**

1-Did Not Meet Expectations: 0 **Total: 205**

*Percent of respondents satisfied that SDHS met or exceeded expectations (organization wide)