

City of Solana Beach

FY23-24 Animal Services Report



July 1, 2023 - June 30, 2024



**Solana Beach Total
Animals Helped 75**

ANIMALS SHELTERED 36

COMMUNITY SERVICES* 39

*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO
CAMPUS**
5500 Gaines St.
San Diego, CA 92110
619-299-7012

**EL CAJON
CAMPUS**
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

**ESCONDIDO
CAMPUS**
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

**OCEANSIDE
CAMPUS**
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Sheltered & Outgoing Animals

INCOMING DOGS

Stray: 17 Owner Surrender: 1 Transfer In: 0 Seizure: 4

INCOMING CATS

Stray: 9 Owner Surrender: 0 Transfer In: 0 Seizure: 0

INCOMING OTHER

Stray: 4 Owner Surrender: 1 Transfer In: 0 Seizure: 0

LIVE RELEASE RATE: 91.2%*

*Organization wide

OUTGOING DOGS

Adopted: 11 Returned to Owner: 10 Transferred Out: 0 Euthanized: 0 Other: 0
Average Length of Stay: 7.6 days

OUTGOING CATS

Adopted: 2 Returned to Owner: 3 Transferred Out: 0 Euthanized: 2 Other: 0
Average Length of Stay: 3.3 days

OUTGOING OTHER

Adopted: 1 Returned to Owner: 1 Transferred Out: 1 Euthanized: 2 Other: 0
Average Length of Stay: 3.0 days

Licensing, Medical & Community Services

LICENSES: 477 **TOTAL VACCINATIONS: 55** **RABIES: 17** **DISTEMPER/FVRCP: 22** **MICROCHIPS: 8**

COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 30

COMMUNITY SPAY/NEUTER SURGERIES: 2 **SHELTER SPAY/NEUTER SURGERIES: 10**

Humane Law Enforcement

ENFORCEMENT ACTIVITIES

Priority 1: 50

Average Response Time: 21 minutes

Priority 2: 38

Average Response Time: 7 hours

Priority 3: 11

Average Response Time: 22 hours

Priority 4: 7

Average Response Time: 9 hours

Priority 5: 130

Average Response Time: 79 hours

Total Calls: 236

BITE REPORTS: 7

NOTICE OF COMPLAINTS: 1

CITATIONS: 0

PARK PATROLS: 112

NOISE COMPLAINT CALLS: 8



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 96.5%*

5-Outstanding: 647

4-Above Expectations: 132

3-Met Expectations: 57

2-Below Expectations: 26

1-Did Not Meet Expectations: 4 Total: 866

*Percent of respondents satisfied that SDHS met or exceeded expectations (organization wide)