

# City of Oceanside

## FY23-24 Animal Services Report



July 1, 2023 - June 30, 2024



**Oceanside Total  
Animals Helped 7,700**

**ANIMALS SHELTERED 2,588**  
**COMMUNITY SERVICES\* 5,112**

\*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO  
CAMPUS**  
5500 Gaines St.  
San Diego, CA 92110  
619-299-7012

**EL CAJON  
CAMPUS**  
1373 N. Marshall Ave.  
El Cajon, CA 92020  
619-299-7012

**ESCONDIDO  
CAMPUS**  
3500 Burnet Drive  
Escondido, CA 92027  
619-299-7012

**OCEANSIDE  
CAMPUS**  
2905 San Luis Rey Road  
572 Airport Road  
Oceanside, CA 92058  
619-299-7012

# Sheltered & Outgoing Animals

## INCOMING DOGS

Stray: 918 Owner Surrender: 375 Transfer In: 0 Seizure: 97

## INCOMING CATS

Stray: 562 Owner Surrender: 368 Transfer In: 0 Seizure: 27

## INCOMING OTHER

Stray: 115 Owner Surrender: 125 Transfer In: 0 Seizure: 1

**LIVE RELEASE RATE: 91.2%\***

\*Organization wide

## OUTGOING DOGS

Adopted: 696 Returned to Owner: 498 Transfer Out: 50 Euthanized: 114 Other: 10

Average Length of Stay: 12.9 days

## OUTGOING CATS

Adopted: 763 Returned to Owner: 73 Transfer Out: 37 Euthanized: 91 Other: 8

Average Length of Stay: 17.7 days

## OUTGOING OTHER

Adopted: 173 Returned to Owner: 8 Transfer Out: 44 Euthanized: 19 Other: 7

Average Length of Stay: 38.1 days

# Licensing, Medical & Community Services

**LICENSES: 6,003 TOTAL VACCINATIONS: 6,897 RABIES: 2,506 DISTEMPER/FVRCP: 3,112 MICROCHIPS: 913**

**COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 4,338**

**COMMUNITY SPAY/NEUTER SURGERIES: 423**

**SHELTER SPAY/NEUTER SURGERIES: 1,189**

# Humane Law Enforcement

## ENFORCEMENT ACTIVITIES

**Priority 1: 787**

Average Response Time: 27 minutes

**Priority 2: 1,529**

Average Response Time: 3 hours

**Priority 3: 199**

Average Response Time: 12 hours

**Priority 4: 277**

Average Response Time: 13 hours

**Priority 5: 1,298**

Average Response Time: 52 hours

**Total Calls: 4,117**

**BITE REPORTS: 308**

**NOTICE OF COMPLAINTS: 155**

**CITATIONS: 9**

**PARK PATROLS: 551**

**NOISE COMPLAINT CALLS: 338**



# Customer Service

**CUSTOMER SERVICE SATISFACTION RATING: 96.5%\***

**5-Outstanding: 647**

**4-Above Expectations: 132**

**3-Met Expectations: 57**

**2-Below Expectations: 26**

**1-Did Not Meet Expectations: 4 Total: 866**

\*Percent of respondents satisfied that SDHS met or exceeded expectations (organization wide)