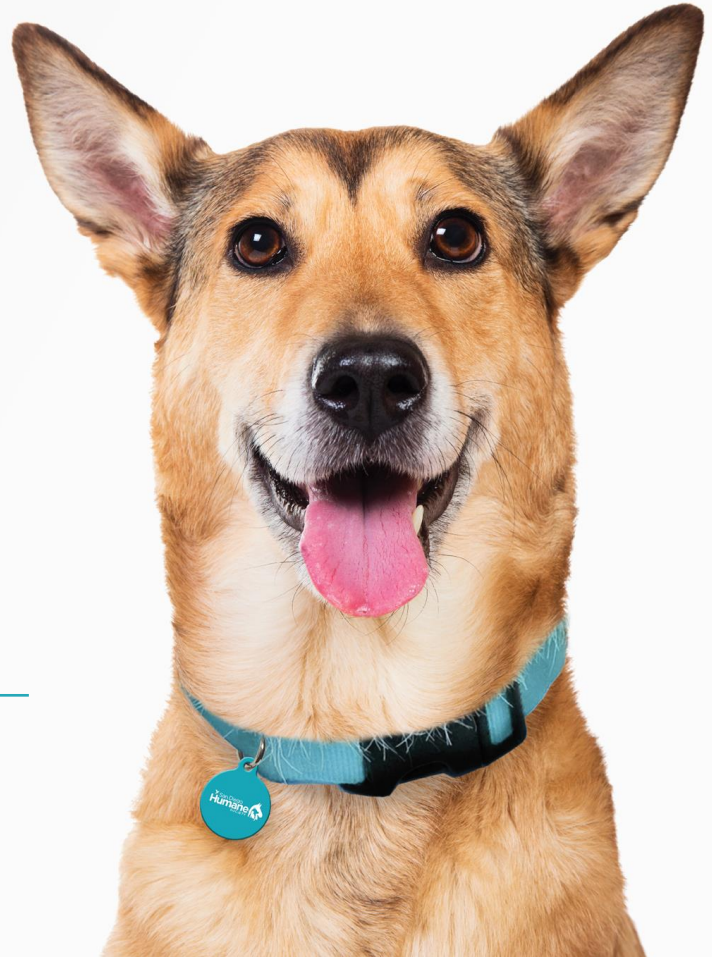


City of La Mesa

FY23-24 Animal Services Report



July 1, 2023 - June 30, 2024



La Mesa Total Animals Helped **1,594**

ANIMALS SHELTERED 591
COMMUNITY SERVICES* 1,003

*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO
CAMPUS**
5500 Gaines St.
San Diego, CA 92110
619-299-7012

**EL CAJON
CAMPUS**
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

**ESCONDIDO
CAMPUS**
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

**OCEANSIDE
CAMPUS**
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Sheltered & Outgoing Animals

INCOMING DOGS

Stray: 196 Owner Surrender: 65 Transfer In: 0 Seizure: 26

INCOMING CATS

Stray: 143 Owner Surrender: 97 Transfer In: 0 Seizure: 11

INCOMING OTHER

Stray: 31 Owner Surrender: 21 Transfer In: 0 Seizure: 1

LIVE RELEASE RATE: 91.2%*

*Organization wide

OUTGOING DOGS

Adopted: 136 Returned to Owner: 102 Transferred Out: 27 Euthanized: 19 Other: 3
Average Length of Stay: 12.9 days

OUTGOING CATS

Adopted: 190 Returned to Owner: 20 Transferred Out: 9 Euthanized: 29 Other: 4
Average Length of Stay: 16.1 days

OUTGOING OTHER

Adopted: 34 Returned to Owner: 0 Transferred Out: 8 Euthanized: 3 Other: 0
Average Length of Stay: 32.7 days

Licensing, Medical & Community Services

LICENSES: 1,674 TOTAL VACCINATIONS: 1,207 RABIES: 444 DISTEMPER/FVRCP: 564 MICROCHIPS: 175

COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 824

COMMUNITY SPAY/NEUTER SURGERIES: 101 SHELTER SPAY/NEUTER SURGERIES: 265

Humane Law Enforcement

ENFORCEMENT ACTIVITIES

Priority 1: 217

Average Response Time: 36 minutes

Priority 2: 444

Average Response Time: 16 hours

Priority 3: 51

Average Response Time: 143 hours

Priority 4: 79

Average Response Time: 59 hours

Priority 5: 305

Average Response Time: 20 hours

Total Calls: 1,112

BITE REPORTS: 50

NOTICE OF COMPLAINTS: 36

CITATIONS: 10

PARK PATROLS: 165

NOISE COMPLAINT CALLS: 131



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 96.5%*

5-Outstanding: 647

4-Above Expectations: 132

3-Met Expectations: 57

2-Below Expectations: 26

1-Did Not Meet Expectations: 4 Total: 866

*Percent of respondents satisfied that SDHS met or exceeded expectations (organization wide)