

City of Escondido

FY23-24 Animal Services Report



July 1, 2023 - June 30, 2024



Escondido Total Animals Helped 7,622

ANIMALS SHELTERED 3,061
COMMUNITY SERVICES* 4,561

*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



SAN DIEGO CAMPUS
5500 Gaines St.
San Diego, CA 92110
619-299-7012

EL CAJON CAMPUS
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

ESCONDIDO CAMPUS
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

OCEANSIDE CAMPUS
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Sheltered & Outgoing Animals

INCOMING DOGS

Stray: 944 Owner Surrender: 368 Transfer In: 0 Seizure: 61

INCOMING CATS

Stray: 1,056 Owner Surrender: 364 Transfer In: 0 Seizure: 38

INCOMING OTHER

Stray: 105 Owner Surrender: 120 Transfer In: 0 Seizure: 5

LIVE RELEASE RATE: 91.2%*

*Organization wide

OUTGOING DOGS

Adopt: 775 Returned to Owner: 425 Transfer Out: 66 Euthanized: 97 Other: 10
Average Length of Stay: 11.0 days

OUTGOING CATS

Adopted: 1,191 Returned to Owner: 66 Transfer Out: 27 Euthanized: 188 Other: 16
Average Length of Stay: 19.3 days

OUTGOING OTHER

Adopted: 162 Returned to Owner: 8 Transfer Out: 85 Euthanized: 29 Other: 12
Average Length of Stay: 33.4 days

Licensing, Medical & Community Services

LICENSES: 3,981 TOTAL VACCINATIONS: 5,947 RABIES: 2,146 DISTEMPER/FVRCP: 2,949 MICROCHIPS: 772

COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 3,535

COMMUNITY SPAY/NEUTER SURGERIES: 599 SHELTER SPAY/NEUTER SURGERIES: 1,674

Humane Law Enforcement

ENFORCEMENT ACTIVITIES

Priority 1: 629

Average Response Time: 32 minutes

Priority 2: 1,396

Average Response Time: 3 hours

Priority 3: 150

Average Response Time: 12 hours

Priority 4: 227

Average Response Time: 10 hours

Priority 5: 836

Average Response Time: 20 hours

Total Calls: 3,270

BITE REPORTS: 198

NOTICE OF COMPLAINTS: 166

CITATIONS: 50

PARK PATROLS: 338

NOISE COMPLAINT CALLS: 225



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 96.5%*

5-Outstanding: 647

4-Above Expectations: 132

3-Met Expectations: 57

2-Below Expectations: 26

1-Did Not Meet Expectations: 4 Total: 866

*Percent of respondents satisfied that SDHS met or exceeded expectations (organization wide)