

City of Encinitas

FY23-24 Animal Services Report



July 1, 2023 - June 30, 2024



Encinitas Total Animals Helped 502

ANIMALS SHELTERED 231
COMMUNITY SERVICES* 271

*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



SAN DIEGO CAMPUS
5500 Gaines St.
San Diego, CA 92110
619-299-7012

EL CAJON CAMPUS
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

ESCONDIDO CAMPUS
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

OCEANSIDE CAMPUS
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Sheltered & Outgoing Animals

INCOMING DOGS

Stray: 81 Owner Surrender: 8 Transfer In: 0 Seizure: 18

INCOMING CATS

Stray: 43 Owner Surrender: 29 Transfer In: 0 Seizure: 5

INCOMING OTHER

Stray: 25 Owner Surrender: 20 Transfer In: 0 Seizure: 2

LIVE RELEASE RATE: 91.2%*

*Organization wide

OUTGOING DOGS

Adopted: 42 Returned to Owner: 54 Transferred Out: 9 Euthanized: 5 Other: 0

Average Length of Stay: 10.0 days

OUTGOING CATS

Adopted: 67 Returned to Owner: 11 Transferred Out: 0 Euthanized: 4 Other: 0

Average Length of Stay: 18.4 days

OUTGOING OTHER

Adopted: 35 Returned to Owner: 5 Transferred Out: 5 Euthanized: 3 Other: 0

Average Length of Stay: 32.4 days

Licensing, Medical & Community Services

LICENSES: 2,452 TOTAL VACCINATIONS: 339 RABIES: 135 DISTEMPER/FVRCP: 145 MICROCHIPS: 53

COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 227

COMMUNITY SPAY/NEUTER SURGERIES: 19 SHELTER SPAY/NEUTER SURGERIES: 69

Humane Law Enforcement

ENFORCEMENT ACTIVITIES

Priority 1: 229

Average Response Time: 25 minutes

Priority 2: 487

Average Response Time: 5 hours

Priority 3: 54

Average Response Time: 10 hours

Priority 4: 41

Average Response Time: 14 hours

Priority 5: 806

Average Response Time: 84 hours

Total Calls: 1,626

BITE REPORTS: 74

NOTICE OF COMPLAINTS: 12

CITATIONS: 5

PARK PATROLS: 719

NOISE COMPLAINT CALLS: 17



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 96.5%*

5-Outstanding: 647

4-Above Expectations: 132

3-Met Expectations: 57

2-Below Expectations: 26

1-Did Not Meet Expectations: 4 Total: 866

*Percent of respondents satisfied that SDHS met or exceeded expectations (organization wide)