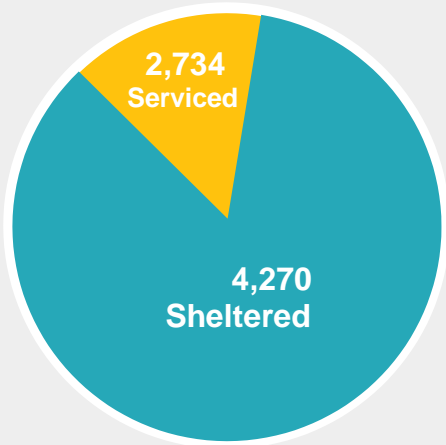




# City of San Diego Quarterly Animal Services Report

1ST QUARTER • JULY 1 – SEPTEMBER 30, 2022



## San Diego Total Animals Helped **7,004**

### STRAY ANIMALS: **3,342**

Dog: 1,278 • Cat: 1,815 • Other: 204 • Offspring: 45

### OWNER SURRENDERED ANIMALS: **715**

Dog: 294 • Cat: 342 • Other: 79

### HUMANE LAW ENFORCEMENT\*: **213**

Dog: 139 • Cat: 48 • Other: 26

\*Includes seizures, emergency boarding and abandoned animals

**SAN DIEGO  
CAMPUS**  
5500 Gaines St.  
San Diego, CA 92110  
619-299-7012

**EL CAJON  
CAMPUS**  
1373 N. Marshall Ave.  
El Cajon, CA 92020  
619-299-7012

**ESCONDIDO  
CAMPUS**  
3500 Burnet Drive  
Escondido, CA 92027  
619-299-7012

**OCEANSIDE  
CAMPUS**  
2905 San Luis Rey Road  
572 Airport Road  
Oceanside, CA 92058  
619-299-7012

# Disposition of San Diego Animals

**ADOPTED: 3,103**

Dog: 942 • Cat: 1,903 • Other: 258

**TRANSFERRED TO RESCUE: 176**

Dog: 68 • Cat: 87 • Other: 21

**AVERAGE LENGTH OF STAY**

Dog: 12.4 • Cat: 19.1 • Other: 31.4

**LIVE RELEASE RATE: 92.9%**

**RECLAIMED: 741**

Dog: 642 • Cat: 88 • Other: 11

**EUTHANIZED: 303**

Dog: 91 • Cat: 185 • Other: 27

\*Includes euthanasia by offsite vets

**OTHER OUTCOMES: 49**

Dog: 12 • Cat: 29 • Other: 8

\*Unassisted death, other

**COMMUNITY CATS: 835**



## Community Services

### LICENSING

**LICENSES\*: 10,049**

Average processing time: 4.9 days

\*Includes new licenses and renewals

**RABIES EXEMPTION\*: 27**

Average processing time: 4.9 days

\*Underreported (service provider transition)

**SERVICE DOG LICENSE: 14**

**REPLACEMENT TAG: 111**

**RECENT ADOPTION: 510**

## Animal Care

### SPAY AND NEUTER STATISTICS

**IN-HOUSE SPAY/NEUTER: 2,416**

ALL INCOMING ANIMALS ARE VACCINATED UPON INTAKE UNLESS CURRENT RECORDS ARE PROVIDED OR ANIMAL BEHAVIOR IS A THREAT TO STAFF SAFETY.

## Facilities

### SAN DIEGO BUILDING MAINTENANCE

**MAINTENANCE REQUESTS 80 MAINTENANCE REQUESTS COMPLETED 67**

**MAINTENANCE REQUESTS PENDING, DENIED, OR IN PROGRESS 13**

# Field Services / Dispatch Statistics



## ENFORCEMENT ACTIVITIES

**Priority 1: 1,683**

Average Response Time: 34 minutes

**Priority 2: 2,177**

Average Response Time: 78 minutes

**Priority 3: 58**

Average Response Time: 29 minutes

**Priority 4: 615**

Average Response Time: 218 minutes

**Priority 5: 994**

Average Response Time: 32 minutes

**TOTAL CALLS: 5,527**

## CRIMINAL CASES

**REFERRED TO DISTRICT ATTORNEY: 1**

Felony: 1

**REFERRED TO CITY ATTORNEY: 5**

Misdemeanor: 5

## OTHER

**DANGEROUS DOG HEARINGS: 4**

Declared dangerous: 4 Unfounded: 0

**KENNEL INSPECTION STATUS**

New Kennel Inspections: 7 Renewal Kennel Inspections: 0

**PARK PATROLS: 358**

**NOTICE OF COMPLAINTS: 128**

**BITE REPORTS: 181**

**CITATIONS: 59**

# Customer Service

**CUSTOMER SERVICE SATISFACTION RATING 98.5%\***

**5-Outstanding: 201 4-Above Expectations: 39 3-Met Expectations: 25 2-Below Expectations: 3**

**1-Did Not Meet Expectations: 1 Total: 269**

\*Percent of respondents satisfied that SDHS met or exceeded expectations

## Additional Services Provided at No Cost

### COMMUNITY ENGAGEMENT PROGRAMS

Number of Programs **100** Number of Community Members Impacted **21,939**

Meals for Pet Families in Need **359,091** Meals for Rescue Partners **19,682**

### PROJECT WILDLIFE

Wildlife Intake **1,086**

### COMMUNITY SPAY/NEUTER

Number of Surgeries Performed **140**

### PUBLIC VACCINATED/MICROCHIPPED ANIMALS: **2,274**

Vaccinations: **4,186** Microchips: **391**

