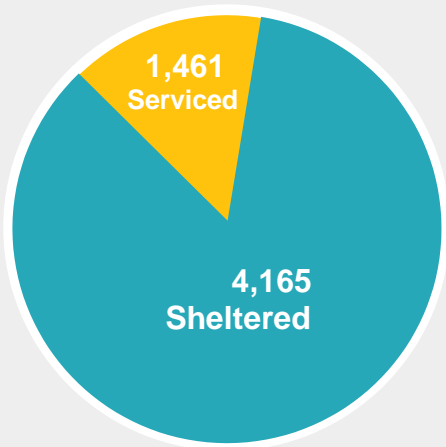




# City of San Diego Quarterly Animal Services Report

1ST QUARTER • JULY 1 – SEPTEMBER 30, 2021



## San Diego Total Animals Helped **5,626**

### STRAY ANIMALS: **2,884**

Dog: 1,059 • Cat: 1,547 • Other: 238 • Offspring: 40

### OWNER SURRENDERED ANIMALS: **1,045**

Dog: 393 • Cat: 470 • Other: 182

### HUMANE LAW ENFORCEMENT\*: **236**

Dog: 173 • Cat: 37 • Other: 26

\*Includes seizures, emergency boarding and abandoned animals

**SAN DIEGO  
CAMPUS**  
5500 Gaines St.  
San Diego, CA 92110  
619-299-7012

**EL CAJON  
CAMPUS**  
1373 N. Marshall Ave.  
El Cajon, CA 92020  
619-299-7012

**ESCONDIDO  
CAMPUS**  
3500 Burnet Drive  
Escondido, CA 92027  
619-299-7012

**OCEANSIDE  
CAMPUS**  
2905 San Luis Rey Road  
572 Airport Road  
Oceanside, CA 92058  
619-299-7012

# Disposition of San Diego Animals

**ADOPTED: 2,642**

Dog: 768 • Cat: 1,478 • Other: 396

**RECLAIMED: 757**

Dog: 640 • Cat: 98 • Other: 19

**TRANSFERRED TO RESCUE: 294**

Dog: 101 • Cat: 133 • Other: 60

**EUTHANIZED: 401**

Dog: 106 • Cat: 275 • Other: 20

\*Includes euthanasia by offsite vets

**AVERAGE LENGTH OF STAY**

Dog: 10.3 • Cat: 19.2 • Other: 30.9

**OTHER OUTCOMES: 45**

Dog: 6 • Cat: 16 • Other: 23

\*Unassisted death, other

**LIVE RELEASE RATE: 91.0%**

**COMMUNITY CATS: 608**



## Community Services

### LICENSING

**LICENSES\*: 8,830**

Average processing time: 34.0 days

\*Includes new licenses and renewals

**RABIES EXEMPTION: 74**

Average processing time: 21.3 days

**SERVICE DOG LICENSE: 21**

**REPLACEMENT TAG: 175**

**RECENT ADOPTION: 546**

## Animal Care

### SPAY AND NEUTER STATISTICS

**IN-HOUSE SPAY/NEUTER: 1,134**

ALL INCOMING ANIMALS ARE VACCINATED UPON INTAKE UNLESS CURRENT RECORDS ARE PROVIDED OR ANIMAL BEHAVIOR IS A THREAT TO STAFF SAFETY.

## Facilities

### SAN DIEGO BUILDING MAINTENANCE

**MAINTENANCE REQUESTS 138 MAINTENANCE REQUESTS COMPLETED 108**

**MAINTENANCE REQUESTS PENDING, DENIED, OR IN PROGRESS 30**



# Field Services / Dispatch Statistics



## DISPATCH CALLS

**Priority 1: 1,374**

Average Response Time: 24 minutes

**Priority 2: 1,574**

Average Response Time: 45 minutes

**Priority 3: 39**

Average Response Time: 80 minutes

**Priority 4: 603**

Average Response Time: 93 minutes

**Priority 5: 1,933**

Average Response Time: 12 minutes

**TOTAL CALLS: 5,523**

## CRIMINAL CASES

**REFERRED TO DISTRICT ATTORNEY: 8**

Felony: 8

**REFERRED TO CITY ATTORNEY: 7**

Misdemeanor: 7

## OTHER

**DANGEROUS DOG HEARINGS: 4**

Declared dangerous: 3 Unfounded: 1

**KENNEL INSPECTION STATUS**

New Kennel Inspections: 0 Renewal Kennel Inspections: 7

**PARK PATROLS: 1,384**

**NOTICE OF COMPLAINTS: 244**

**BITE REPORTS: 345**

**CITATIONS: 500**

# Customer Service

**CUSTOMER SERVICE SATISFACTION RATING 97.4%\***

**5-Outstanding: 202 4-Above Expectations: 42 3-Met Expectations: 13 2-Below Expectations: 6**

**1-Did Not Meet Expectations: 1 Total: 264**

\*Percent of respondents satisfied that SDHS met or exceeded expectations

## Additional Services Provided at No Cost

### COMMUNITY ENGAGEMENT PROGRAMS

Number of Programs **73** Number of Community Members Impacted **1,877**

Meals for Pet Families in Need **187,893** Meals for Rescue Partners **54,112**

### PROJECT WILDLIFE

Wildlife Intake **1,323**

### COMMUNITY SPAY/NEUTER

Number of Surgeries Performed **140**

### PUBLIC VACCINATED/MICROCHIPPED ANIMALS: **953**

Rabies: **626** Distemper/FVRCP: **620** Microchips: **386**

