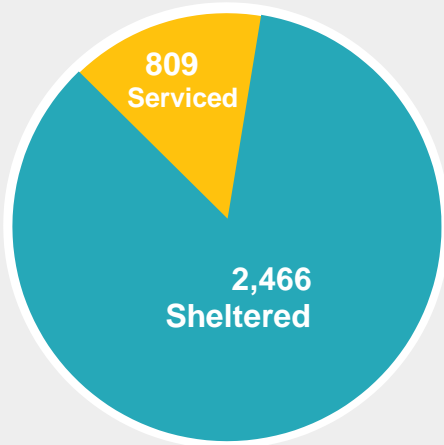




City of San Diego Quarterly Animal Services Report

2ND QUARTER • OCTOBER 1 – DECEMBER 31, 2020



San Diego Total Animals Helped **3,275**

STRAY ANIMALS: 1,730

Dog: 793 • Cat: 777 • Other: 108 • Offspring: 52

OWNER SURRENDERED ANIMALS: 711

Dog: 294 • Cat: 295 • Other: 122

HUMANE LAW ENFORCEMENT*: 25

Dog: 5 • Cat: 20 • Other: 0

*Includes seizures, emergency boarding and abandoned animals

SAN DIEGO CAMPUS
5500 Gaines St.
San Diego, CA 92110
619-299-7012

EL CAJON CAMPUS
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

ESCONDIDO CAMPUS
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

OCEANSIDE CAMPUSES
2905 San Luis Rey Rd.
572 Airport Rd.
Oceanside, CA 92058
619-299-7012

Disposition of San Diego Animals

ADOPTED: 1,714

Dog: 494 • Cat: 955 • Other: 265

RECLAIMED: 502

Dog: 431 • Cat: 62 • Other: 9

TRANSFERRED TO RESCUE: 297

Dog: 124 • Cat: 148 • Other: 25

EUTHANIZED: 226

Dog: 59 • Cat: 153 • Other: 14

*Includes euthanasia by offsite vets

AVERAGE LENGTH OF STAY

Dog: 8.2 • Cat: 18.7 • Other: 20.5

OTHER OUTCOMES: 50

Dog: 5 • Cat: 16 • Other: 29

*Unassisted death, other

LIVE RELEASE RATE: 90.8%

COMMUNITY CATS: 158



Community Services

LICENSING

LICENSES*: 7,751

Average processing time: 9.5 days

*Includes new licenses and renewals

RABIES EXEMPTION: 52

Average processing time: 13 days

SERVICE DOG LICENSE: 10

REPLACEMENT TAG: 109

RECENT ADOPTION: 338

Animal Care

SPAY AND NEUTER STATISTICS

IN-HOUSE SPAY/NEUTER: 1,480

ALL INCOMING ANIMALS ARE VACCINATED UPON INTAKE UNLESS CURRENT RECORDS ARE PROVIDED OR ANIMAL BEHAVIOR IS A THREAT TO STAFF SAFETY.

Facilities

SAN DIEGO BUILDING MAINTENANCE

MAINTENANCE REQUESTS 97 MAINTENANCE REQUESTS COMPLETED 51

MAINTENANCE REQUESTS PENDING, DENIED, OR IN PROGRESS 46

Field Services/Dispatch Statistics



DISPATCH CALLS

Priority 1: 926

Priority 2: 1,127

Priority 3: 227

Priority 4: 254

Priority 5: 820

Unassigned: 29

TOTAL CALLS: 3,383

CALL TYPES

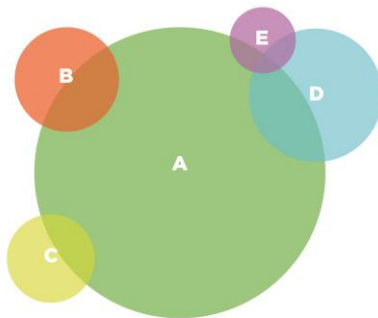
A. Field Services 7,266

B. Investigations 1,085

C. Medical 884

D. Public Assistance 1,810

E. Public Safety 575



OTHER

DANGEROUS DOG HEARINGS: 1

Declared dangerous: 1 Unfounded: 0

KENNEL INSPECTION STATUS

New Kennel Inspections: 0 Renewal Kennel Inspections: 2

CRIMINAL CASES REFERRED TO DISTRICT ATTORNEY: 2

Felony: 2 Misdemeanor: 0

CRIMINAL CASES REFERRED TO CITY ATTORNEY: 4

Misdemeanor: 4

NOTICE OF COMPLAINTS: 216

CITATIONS: 92

Customer Service

CUSTOMER SERVICE SATISFACTION RATING 98.7%*

5-Outstanding: 236 4-Above Expectations: 44 3-Met Expectations: 20 2-Below Expectations: 2

1-Did Not Meet Expectations: 2 Total: 304

*Percent of respondents satisfied that SDHS met or exceeded expectations

Additional Services Provided at No Cost

COMMUNITY ENGAGEMENT PROGRAMS

Number of Programs **89** Number of Community Members Impacted **2,411**

Meals for Pet Families in Need **239,659** Meals for Rescue Partners **11,450**

PROJECT WILDLIFE

Wildlife Intake **395** Number of Programs **25** Number of Community Members Impacted **721**

COMMUNITY SPAY/NEUTER

Number of Surgeries Performed **21**

PUBLIC VACCINATED/MICROCHIPPED ANIMALS: 423

Rabies: **263** Distemper/FVRCP: **287** Microchips: **109**

