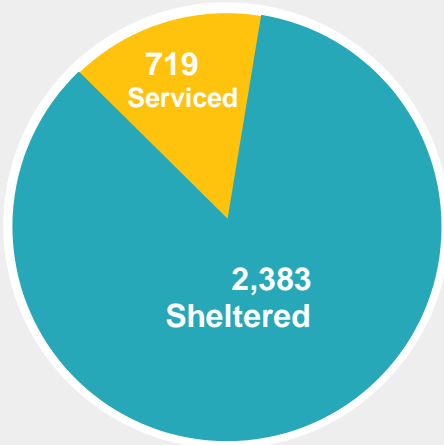




City of San Diego Quarterly Animal Services Report

3RD QUARTER • JANUARY 1 – MARCH 31, 2021



San Diego Total Animals Helped **3,102**

STRAY ANIMALS: 1,342

Dog: 784 • Cat: 290 • Other: 133 • Offspring: 135

OWNER SURRENDERED ANIMALS: 868

Dog: 366 • Cat: 280 • Other: 222

HUMANE LAW ENFORCEMENT*: 173

Dog: 122 • Cat: 44 • Other: 7

*Includes seizures, emergency boarding and abandoned animals

SAN DIEGO CAMPUS
5500 Gaines St.
San Diego, CA 92110
619-299-7012

EL CAJON CAMPUS
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

ESCONDIDO CAMPUS
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

OCEANSIDE CAMPUS
2905 San Luis Rey Rd.
572 Airport Rd.
Oceanside, CA 92058
619-299-7012

Disposition of San Diego Animals

ADOPTED: 1,224

Dog: 537 • Cat: 458 • Other: 229

RECLAIMED: 579

Dog: 523 • Cat: 52 • Other: 4

TRANSFERRED TO RESCUE: 209

Dog: 114 • Cat: 64 • Other: 31

EUTHANIZED: 124

Dog: 58 • Cat: 47 • Other: 19

*Includes euthanasia by offsite vets

AVERAGE LENGTH OF STAY

Dog: 9.2 • Cat: 17.3 • Other: 24.4

OTHER OUTCOMES: 39

Dog: 12 • Cat: 7 • Other: 20

*Unassisted death, other

LIVE RELEASE RATE: 93%

COMMUNITY CATS: 305



Community Services

LICENSING

LICENSES*: 7,743

Average processing time: 12.7 days

*Includes new licenses and renewals

RABIES EXEMPTION: 59

Average processing time: 9.9 days

SERVICE DOG LICENSE: 9

REPLACEMENT TAG: 129

RECENT ADOPTION: 405

Animal Care

SPAY AND NEUTER STATISTICS

IN-HOUSE SPAY/NEUTER: 686

ALL INCOMING ANIMALS ARE VACCINATED UPON INTAKE UNLESS CURRENT RECORDS ARE PROVIDED OR ANIMAL BEHAVIOR IS A THREAT TO STAFF SAFETY.

Facilities

SAN DIEGO BUILDING MAINTENANCE

MAINTENANCE REQUESTS 187 MAINTENANCE REQUESTS COMPLETED 168

MAINTENANCE REQUESTS PENDING, DENIED, OR IN PROGRESS 19

Field Services/Dispatch Statistics



DISPATCH CALLS

Priority 1: 847

Priority 2: 1,267

Priority 3: 253

Priority 4: 299

Priority 5: 1,377

Unassigned: 29

TOTAL CALLS: 4,072

CALL TYPES

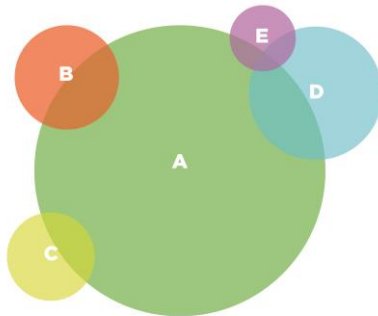
A. Field Services 7,957

B. Investigations 1,301

C. Medical 796

D. Public Assistance 2,203

E. Public Safety 565



OTHER

DANGEROUS DOG HEARINGS: 5
Declared dangerous: 5 Unfounded: 0

KENNEL INSPECTION STATUS

New Kennel Inspections: 0 Renewal Kennel Inspections: 5

CRIMINAL CASES REFERRED TO DISTRICT ATTORNEY: 0

Felony: 0 Misdemeanor: 0

CRIMINAL CASES REFERRED TO CITY ATTORNEY: 0

Misdemeanor: 0

NOTICE OF COMPLAINTS: 425

CITATIONS: 168

Customer Service

CUSTOMER SERVICE SATISFACTION RATING 96.6%*

5-Outstanding: 183 4-Above Expectations: 32 3-Met Expectations: 12 2-Below Expectations: 8

1-Did Not Meet Expectations: 0 Total: 235

*Percent of respondents satisfied that SDHS met or exceeded expectations

Additional Services Provided at No Cost

COMMUNITY ENGAGEMENT PROGRAMS

Number of Programs **79** Number of Community Members Impacted **2,473**

Meals for Pet Families in Need **231,103** Meals for Rescue Partners **31,626**

PROJECT WILDLIFE

Wildlife Intake **607** Number of Programs **20** Number of Community Members Impacted **674**

COMMUNITY SPAY/NEUTER

Number of Surgeries Performed **36**

PUBLIC VACCINATED/MICROCHIPPED ANIMALS: 378

Rabies: **244** Distemper/FVRCP: **233** Microchips: **108**

