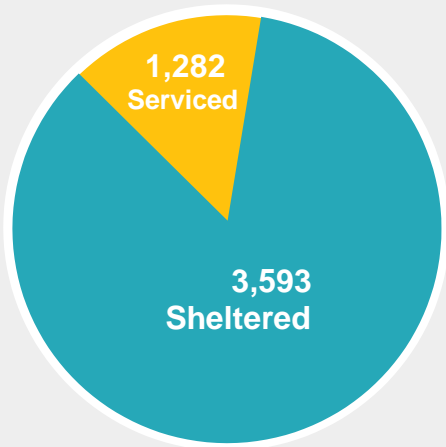




City of San Diego Quarterly Animal Services Report

1ST QUARTER • JULY 1 – SEPTEMBER 30, 2020



San Diego Total Animals Helped **4,875**

STRAY ANIMALS: 2,410

Dog: 820 • Cat: 1,352 • Other: 139 • Offspring: 99

OWNER SURRENDERED ANIMALS: 1,115

Dog: 390 • Cat: 531 • Other: 194

HUMANE LAW ENFORCEMENT*: 68

Dog: 26 • Cat: 41 • Other: 1

*Includes seizures, emergency boarding and abandoned animals

SAN DIEGO CAMPUS
5500 Gaines St.
San Diego, CA 92110
619-299-7012

EL CAJON CAMPUS
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

ESCONDIDO CAMPUS
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

OCEANSIDE CAMPUSES
2905 San Luis Rey Rd.
572 Airport Rd.
Oceanside, CA 92058
619-299-7012

Disposition of San Diego Animals

ADOPTED: 1,990

Dog: 518 • Cat: 1,217 • Other: 255

RECLAIMED: 548

Dog: 483 • Cat: 54 • Other: 11

TRANSFERRED TO RESCUE: 332

Dog: 144 • Cat: 166 • Other: 22

EUTHANIZED: 441

Dog: 73 • Cat: 354 • Other: 14

*Includes euthanasia by offsite vets

AVERAGE LENGTH OF STAY

Dog: 8.1 • Cat: 17.9 • Other: 15.0

OTHER OUTCOMES: 161

Dog: 6 • Cat: 135 • Other: 20

*Unassisted death, other

LIVE RELEASE RATE: 89%



Community Services

LICENSING

LICENSES*: 8,552

Average processing time: 11.1 days

*Includes new licenses and renewals

RABIES EXEMPTION: 68

Average processing time: 12 days

SERVICE DOG LICENSE: 11

REPLACEMENT TAG: 147

RECENT ADOPTION: 321

Animal Care

SPAY AND NEUTER STATISTICS

IN-HOUSE SPAY/NEUTER: 2,060

ALL INCOMING ANIMALS ARE VACCINATED UPON INTAKE UNLESS CURRENT RECORDS ARE PROVIDED OR ANIMAL BEHAVIOR IS A THREAT TO STAFF SAFETY.

Facilities

SAN DIEGO BUILDING MAINTENANCE

MAINTENANCE REQUESTS 106 MAINTENANCE REQUESTS COMPLETED 79

MAINTENANCE REQUESTS PENDING, DENIED, OR IN PROGRESS 27

Field Services/Dispatch Statistics



DISPATCH CALLS

Priority 1: 1,215

Priority 2: 1,090

Priority 3: 243

Priority 4: 276

Priority 5: 525

Unassigned: 8

TOTAL CALLS: 3,357

CALL TYPES

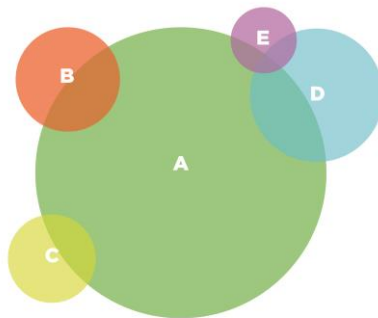
A. Field Services 9,347

B. Investigations 1,443

C. Medical 1,196

D. Public Assistance 2,279

E. Public Safety 767



OTHER

DANGEROUS DOG HEARINGS: 3

Declared dangerous: 2 Unfounded: 1

KENNEL INSPECTION STATUS

New Kennel Inspections: 0 Renewal Kennel Inspections: 3

CRIMINAL CASES REFERRED TO DISTRICT ATTORNEY: 5

Felony: 5 Misdemeanor: 0

CRIMINAL CASES REFERRED TO CITY ATTORNEY: 7

Misdemeanor: 7

NOTICE OF COMPLAINTS: 342

CITATIONS: 117

Customer Service

CUSTOMER SERVICE SATISFACTION RATING 98.2%*

5-Outstanding: 266 4-Above Expectations: 50 3-Met Expectations: 18 2-Below Expectations: 6

1-Did Not Meet Expectations: 0 Total: 340

*Percent of respondents satisfied that SDHS met or exceeded expectations

Additional Services Provided at No Cost

COMMUNITY ENGAGEMENT PROGRAMS

Number of Programs **72** Number of Community Members Impacted **1,392**

Meals for Pet Families in Need **325,973** Meals for Rescue Partners **3,253**

PROJECT WILDLIFE

Wildlife Intake **992** Number of Programs **7** Number of Community Members Impacted **165**

COMMUNITY SPAY/NEUTER

Number of Surgeries Performed **187**

PUBLIC VACCINATED/MICROCHIPPED ANIMALS: **677**

Rabies: **440** Distemper/FVRCP: **473** Microchips: **203**

