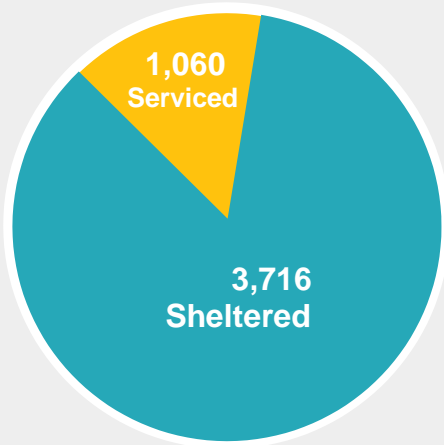




City of San Diego Quarterly Animal Services Report

4TH QUARTER • APRIL 1 – JUNE 30, 2021



San Diego Total Animals Helped **4,776**

STRAY ANIMALS: 2,669

Dog: 829 • Cat: 1,497 • Other: 240 • Offspring: 103

OWNER SURRENDERED ANIMALS: 900

Dog: 383 • Cat: 370 • Other: 147

HUMANE LAW ENFORCEMENT*: 147

Dog: 111 • Cat: 31 • Other: 5

*Includes seizures, emergency boarding and abandoned animals

SAN DIEGO CAMPUS
5500 Gaines St.
San Diego, CA 92110
619-299-7012

EL CAJON CAMPUS
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

ESCONDIDO CAMPUS
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

OCEANSIDE CAMPUS
2905 San Luis Rey Rd.
572 Airport Rd.
Oceanside, CA 92058
619-299-7012

Disposition of San Diego Animals

ADOPTED: 1,893

Dog: 594 • Cat: 960 • Other: 339

RECLAIMED: 649

Dog: 562 • Cat: 74 • Other: 13

TRANSFERRED TO RESCUE: 458

Dog: 79 • Cat: 310 • Other: 69

EUTHANIZED: 396

Dog: 75 • Cat: 298 • Other: 23

*Includes euthanasia by offsite vets

AVERAGE LENGTH OF STAY

Dog: 10.9 • Cat: 18.8 • Other: 35.8

OTHER OUTCOMES: 74

Dog: 9 • Cat: 25 • Other: 40

*Unassisted death, other

LIVE RELEASE RATE: 88.0%

COMMUNITY CATS: 470



Community Services

LICENSING

LICENSES*: 9,459

Average processing time: 13.9 days

*Includes new licenses and renewals

RABIES EXEMPTION: 60

Average processing time: 12.3 days

SERVICE DOG LICENSE: 12

REPLACEMENT TAG: 137

RECENT ADOPTION: 443

Animal Care

SPAY AND NEUTER STATISTICS

IN-HOUSE SPAY/NEUTER: 1,395

ALL INCOMING ANIMALS ARE VACCINATED UPON INTAKE UNLESS CURRENT RECORDS ARE PROVIDED OR ANIMAL BEHAVIOR IS A THREAT TO STAFF SAFETY.

Facilities

SAN DIEGO BUILDING MAINTENANCE

MAINTENANCE REQUESTS 95 MAINTENANCE REQUESTS COMPLETED 73

MAINTENANCE REQUESTS PENDING, DENIED, OR IN PROGRESS 22

Field Services/Dispatch Statistics



DISPATCH CALLS

Priority 1: 1,600

Priority 2: 1,521

Priority 3: 35

Priority 4: 502

Priority 5: 1,609

Unassigned: 0

TOTAL CALLS: 5,267

CALL TYPES

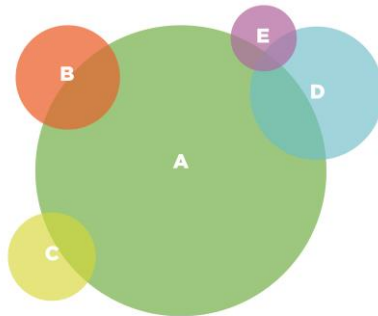
A. Field Services 2,769

B. Investigations 1,566

C. Medical 402

D. Public Assistance 512

E. Public Safety 18



OTHER

DANGEROUS DOG HEARINGS: 1

Declared dangerous: 1 Unfounded: 0

KENNEL INSPECTION STATUS

New Kennel Inspections: 1 Renewal Kennel Inspections: 3

CRIMINAL CASES REFERRED TO DISTRICT ATTORNEY: 3

Felony: 3 Misdemeanor: 0

CRIMINAL CASES REFERRED TO CITY ATTORNEY: 4

Misdemeanor: 4

NOTICE OF COMPLAINTS: 242

CITATIONS: 323

Customer Service

CUSTOMER SERVICE SATISFACTION RATING 97.4%*

5-Outstanding: 216 4-Above Expectations: 30 3-Met Expectations: 12 2-Below Expectations: 5

1-Did Not Meet Expectations: 2 Total: 265

*Percent of respondents satisfied that SDHS met or exceeded expectations

Additional Services Provided at No Cost

COMMUNITY ENGAGEMENT PROGRAMS

Number of Programs **76** Number of Community Members Impacted **2,840**

Meals for Pet Families in Need **259,411** Meals for Rescue Partners **34,212**

PROJECT WILDLIFE

Wildlife Intake **2,315** Number of Programs **14** Number of Community Members Impacted **541**

COMMUNITY SPAY/NEUTER

Number of Surgeries Performed **38**

PUBLIC VACCINATED/MICROCHIPPED ANIMALS: 715

Rabies: **513** Distemper/FVRCP: **430** Microchips: **216**

