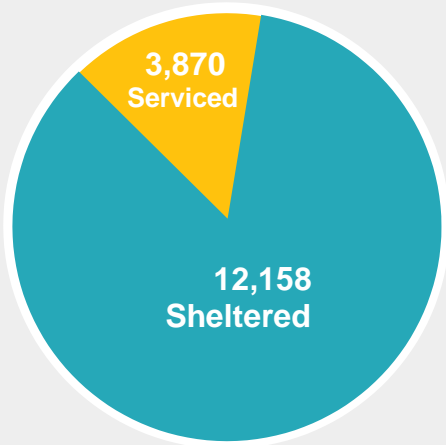




City of San Diego FY20-21 Animal Services Report

JULY 1, 2020 – JUNE 30, 2021



San Diego Total Animals Helped **16,028**

STRAY ANIMALS: 8,151

Dog: 3,226 • Cat: 3,916 • Other: 620 • Offspring: 389

OWNER SURRENDERED ANIMALS: 3,594

Dog: 1,433 • Cat: 1,476 • Other: 685

HUMANE LAW ENFORCEMENT*: 413

Dog: 264 • Cat: 136 • Other: 13

*Includes seizures, emergency boarding and abandoned animals

SAN DIEGO CAMPUS
5500 Gaines St.
San Diego, CA 92110
619-299-7012

EL CAJON CAMPUS
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

ESCONDIDO CAMPUS
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

OCEANSIDE CAMPUS
2905 San Luis Rey Rd.
572 Airport Rd.
Oceanside, CA 92058
619-299-7012

Disposition of San Diego Animals

ADOPTED: 6,821

Dog: 2,143 • Cat: 3,590 • Other: 1,088

RECLAIMED: 2,278

Dog: 1,999 • Cat: 242 • Other: 37

TRANSFERRED TO RESCUE: 1,296

Dog: 461 • Cat: 688 • Other: 147

EUTHANIZED: 1,187

Dog: 265 • Cat: 852 • Other: 70

*Includes euthanasia by offsite vets

AVERAGE LENGTH OF STAY

Dog: 10.2 • Cat: 19.3 • Other: 28.3

OTHER OUTCOMES: 213

Dog: 32 • Cat: 72 • Other: 109

*Unassisted death, other

LIVE RELEASE RATE: 90.0%

COMMUNITY CATS: 1,110



Community Services

LICENSING

LICENSES*: 33,505

Average processing time: 11.9 days

*Includes new licenses and renewals

RABIES EXEMPTION: 239

Average processing time: 11.8 days

SERVICE DOG LICENSE: 42

REPLACEMENT TAG: 522

RECENT ADOPTION: 1,507

Animal Care

SPAY AND NEUTER STATISTICS

IN-HOUSE SPAY/NEUTER: 5,621

ALL INCOMING ANIMALS ARE VACCINATED UPON INTAKE UNLESS CURRENT RECORDS ARE PROVIDED OR ANIMAL BEHAVIOR IS A THREAT TO STAFF SAFETY.

Facilities

SAN DIEGO BUILDING MAINTENANCE

MAINTENANCE REQUESTS 485 MAINTENANCE REQUESTS COMPLETED 371

MAINTENANCE REQUESTS PENDING, DENIED, OR IN PROGRESS 114

Field Services/Dispatch Statistics



DISPATCH CALLS

Priority 1: 4,588

Priority 2: 5,005

Priority 3: 758

Priority 4: 1,331

Priority 5: 4,331

Unassigned: 66

TOTAL CALLS: 16,079

CALL TYPES

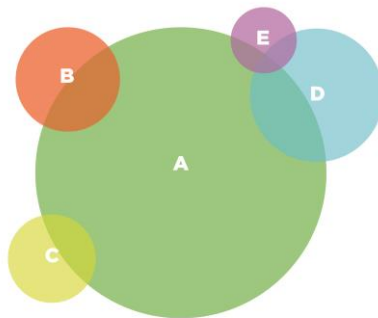
A. Field Services 27,339

B. Investigations 5,395

C. Medical 3,278

D. Public Assistance 6,804

E. Public Safety 1,925



OTHER

DANGEROUS DOG HEARINGS: 10

Declared dangerous: 9 Unfounded: 1

KENNEL INSPECTION STATUS

New Kennel Inspections: 1 Renewal Kennel Inspections: 13

CRIMINAL CASES REFERRED TO DISTRICT ATTORNEY: 10

Felony: 10 Misdemeanor: 0

CRIMINAL CASES REFERRED TO CITY ATTORNEY: 15

Misdemeanor: 15

NOTICE OF COMPLAINTS: 1,225

CITATIONS: 700

Customer Service

CUSTOMER SERVICE SATISFACTION RATING 97.8%*

5-Outstanding: 901 4-Above Expectations: 156 3-Met Expectations: 62 2-Below Expectations: 21

1-Did Not Meet Expectations: 4 Total: 1,144

*Percent of respondents satisfied that SDHS met or exceeded expectations

Additional Services Provided at No Cost

COMMUNITY ENGAGEMENT PROGRAMS

Number of Programs **313** Number of Community Members Impacted **9,076**

Meals for Pet Families in Need **1,056,146** Meals for Rescue Partners **80,541**

PROJECT WILDLIFE

Wildlife Intake **4,309** Number of Programs **67** Number of Community Members Impacted **2,098**

COMMUNITY SPAY/NEUTER

Number of Surgeries Performed **282**

PUBLIC VACCINATED/MICROCHIPPED ANIMALS: 2,193

Rabies: **1,460** Distemper/FVRCP: **1,423** Microchips: **636**

