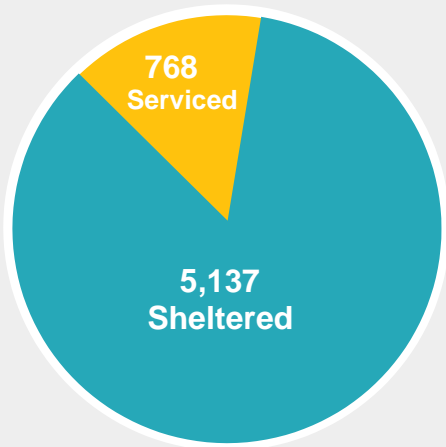




City of San Diego Quarterly Animal Services Report

2ND QUARTER • OCTOBER 1 – DECEMBER 31, 2019



San Diego City Total Animals Helped **5,905**

STRAY ANIMALS: **3,416**

Dog: 1,390 • Cat: 1,700 • Other: 100 • Offspring: 226

OWNER SURRENDERED ANIMALS: **1,697**

Dog: 661 • Cat: 493 • Other: 543

HUMANE LAW ENFORCEMENT*: **24**

Dog: 21 • Cat: 3 • Other: 0

*Includes seizures, emergency boarding and abandoned animals

SAN DIEGO CAMPUS
5500 Gaines St.
San Diego, CA 92110
619-299-7012

OCEANSIDE CAMPUSES
2905 San Luis Rey Rd.
572 Airport Rd.
Oceanside, CA 92058
619-299-7012

ESCONDIDO CAMPUS
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

Disposition of San Diego City Animals

ADOPTED: 3,424

Dog: 1,081 • Cat: 1,881 • Other: 462

RECLAIMED: 812

Dog: 705 • Cat: 101 • Other: 6

TRANSFERRED TO RESCUE: 385

Dog: 182 • Cat: 125 • Other: 78

EUTHANIZED: 519

Dog: 103 • Cat: 260 • Other: 156

*Includes euthanasia by offsite vets

AVERAGE LENGTH OF STAY

Dog: 10 • Cat: 15 • Other: 28

OTHER OUTCOMES: 416

Dog: 11 • Cat: 366 • Other: 39

*Unassisted death, other

LIVE RELEASE RATE: 93%



Community Services

LICENSING

LICENSES: 8,438

Average processing time: 9.6 days

* includes new licenses and renewals

RABIES EXEMPTION: 53

Average processing time: 12 days

SERVICE DOG LICENSE: 15

REPLACEMENT TAG: 189

RECENT ADOPTION: 684

Animal Care

SPAY AND NEUTER STATISTICS

IN-HOUSE SPAY/NEUTER: 2,659

ALL INCOMING ANIMALS ARE VACCINATED UPON INTAKE UNLESS CURRENT RECORDS ARE PROVIDED OR ANIMAL BEHAVIOR IS A THREAT TO STAFF SAFETY.

Facilities

CITY OF SAN DIEGO BUILDING MAINTENANCE

MAINTENANCE REQUESTS 95 MAINTENANCE REQUESTS COMPLETED 83

MAINTENANCE REQUESTS PENDING, DENIED, OR IN PROGRESS 12

Field Services/Dispatch Statistics



DISPATCH CALLS

Priority 1: 1,066

Priority 2: 1,566

Priority 3: 251

Priority 4: 268

Priority 5: 668

Unassigned: 22

TOTAL CALLS: 3,841

CALL TYPES

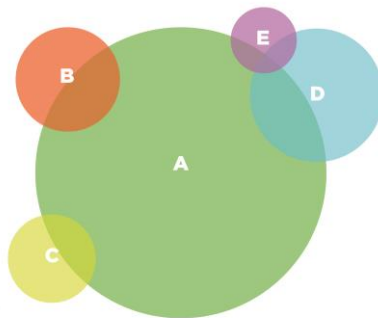
A. Field Services 8,640

B. Investigations 1,372

C. Medical 1,034

D. Public Assistance 1,886

E. Public Safety 650



OTHER

DANGEROUS DOG HEARINGS: 1

Declared dangerous: 1 Unfounded: 0

KENNEL INSPECTION STATUS

New Kennel Inspections: 0 Renewal Kennel Inspections: 1

CRIMINAL CASES REFERRED TO DISTRICT ATTORNEY: 12

Felony: 12 Misdemeanor: 0

CRIMINAL CASES REFERRED TO CITY ATTORNEY: 4

Misdemeanor: 4

NOTICE OF COMPLAINTS: 402

CITATIONS: 66

Customer Service

CUSTOMER SERVICE SATISFACTION RATING 98.5%*

5-Outstanding: 311 4-Above Expectation: 58 3-Met Expectations: 27 2-Below Expectations: 3

1-Did Not Meet Expectations: 3 Total: 402

*Percent of respondents satisfied that SDHS met or exceeded expectations

Additional Services Provided at No Cost

PAWS COMMUNITY OUTREACH

Number of Programs **14** Number of Pet Families Impacted **1,247**

COMMUNITY ENGAGEMENT PROGRAMS

Number of Programs **315** Number of Community Members Impacted **10,520**

PROJECT WILDLIFE

Wildlife Intake **357** Number of Programs **27** Number of Community Members Impacted **1,695**

COMMUNITY SPAY/NEUTER

Number of Surgeries Performed **373**

VACCINATION AND MICROCHIP CLINICS: **11**

Rabies: **474** Distemper/FVRCP: **587** Microchips: **154**

