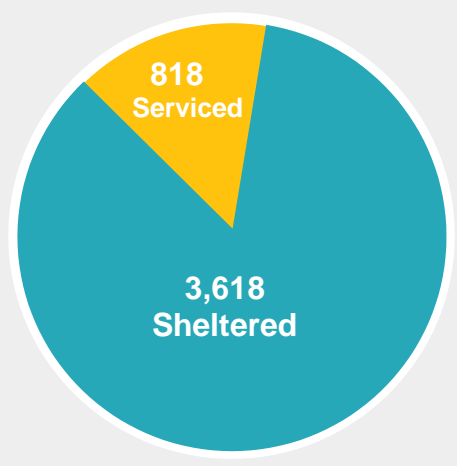




# City of San Diego Quarterly Animal Services Report

3RD QUARTER • JANUARY 1 – MARCH 31, 2020



## San Diego City Total Animals Helped **4,436**

### STRAY ANIMALS: **2,411**

Dog: 1,243 • Cat: 975 • Other: 129 • Offspring: 64

### OWNER SURRENDERED ANIMALS: **1,194**

Dog: 635 • Cat: 435 • Other: 124

### HUMANE LAW ENFORCEMENT\*: **13**

Dog: 10 • Cat: 3 • Other: 0

\*Includes seizures, emergency boarding and abandoned animals

**SAN DIEGO CAMPUS**  
5500 Gaines St.  
San Diego, CA 92110  
619-299-7012

**OCEANSIDE CAMPUSES**  
2905 San Luis Rey Rd.  
572 Airport Rd.  
Oceanside, CA 92058  
619-299-7012

**ESCONDIDO CAMPUS**  
3500 Burnet Drive  
Escondido, CA 92027  
619-299-7012

# Disposition of San Diego City Animals

**ADOPTED: 2,102**

Dog: 1,001 • Cat: 774 • Other: 327

**RECLAIMED: 819**

Dog: 721 • Cat: 89 • Other: 9

**TRANSFERRED TO RESCUE: 330**

Dog: 196 • Cat: 110 • Other: 24

**EUTHANIZED: 258**

Dog: 89 • Cat: 150 • Other: 19

\*Includes euthanasia by offsite vets

**AVERAGE LENGTH OF STAY**

Dog: 8.2 • Cat: 10.4 • Other: 41.4

**OTHER OUTCOMES: 296**

Dog: 2 • Cat: 293 • Other: 1

\*Unassisted death, other

**LIVE RELEASE RATE: 94%**



## Community Services

### LICENSING

**LICENSES: 8,420**

Average processing time: 11.6 days

\* includes new licenses and renewals

**RABIES EXEMPTION: 82**

Average processing time: 12 days

**SERVICE DOG LICENSE: 20**

**REPLACEMENT TAG: 200**

**RECENT ADOPTION: 626**

## Animal Care

### SPAY AND NEUTER STATISTICS

**IN-HOUSE SPAY/NEUTER: 1,510**

ALL INCOMING ANIMALS ARE VACCINATED UPON INTAKE UNLESS CURRENT RECORDS ARE PROVIDED OR ANIMAL BEHAVIOR IS A THREAT TO STAFF SAFETY.

## Facilities

### CITY OF SAN DIEGO BUILDING MAINTENANCE

**MAINTENANCE REQUESTS 79 MAINTENANCE REQUESTS COMPLETED 48**

**MAINTENANCE REQUESTS PENDING, DENIED, OR IN PROGRESS 31**

# Field Services/Dispatch Statistics



## DISPATCH CALLS

**Priority 1: 939**

**Priority 2: 1,496**

**Priority 3: 258**

**Priority 4: 262**

**Priority 5: 985**

**Unassigned: 20**

**TOTAL CALLS: 3,960**

## CALL TYPES

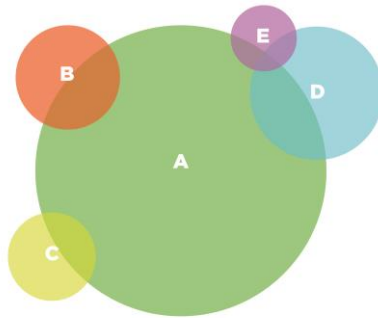
**A. Field Services 8,664**

**B. Investigations 1,321**

**C. Medical 955**

**D. Public Assistance 2,150**

**E. Public Safety 646**



## OTHER

**DANGEROUS DOG HEARINGS: 0**

Declared dangerous: 2 Unfounded: 0

**KENNEL INSPECTION STATUS**

New Kennel Inspections: 0 Renewal Kennel Inspections: 0

**CRIMINAL CASES REFERRED TO DISTRICT ATTORNEY: 6**

Felony: 6 Misdemeanor: 0

**CRIMINAL CASES REFERRED TO CITY ATTORNEY: 8**

Misdemeanor: 8

**NOTICE OF COMPLAINTS: 365**

**CITATIONS: 77**

# Customer Service

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**CUSTOMER SERVICE SATISFACTION RATING 97.5%\***

**5-Outstanding: 170 4-Above Expectation: 46 3-Met Expectations: 15 2-Below Expectations: 4**

**1-Did Not Meet Expectations: 2 Total: 237**

\*Percent of respondents satisfied that SDHS met or exceeded expectations

## Additional Services Provided at No Cost

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### PAWS COMMUNITY OUTREACH

Number of Programs **13** Number of Pet Families Impacted **7,846**

### COMMUNITY ENGAGEMENT PROGRAMS

Number of Programs **213** Number of Community Members Impacted **6,230**

### PROJECT WILDLIFE

Wildlife Intake **516** Number of Programs **20** Number of Community Members Impacted **999**

### COMMUNITY SPAY/NEUTER

Number of Surgeries Performed **433**

### VACCINATION AND MICROCHIP CLINICS: **11**

Rabies: **535** Distemper/FVRCP: **632** Microchips: **179**

