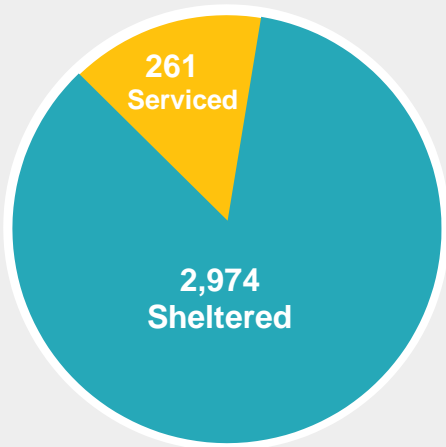




# City of San Diego Quarterly Animal Services Report

4TH QUARTER • APRIL 1 – JUNE 30, 2020



## San Diego City Total Animals Helped **3,235**

### STRAY ANIMALS: **2,234**

Dog: 716 • Cat: 1,384 • Other: 113 • Offspring: 21

### OWNER SURRENDERED ANIMALS: **727**

Dog: 309 • Cat: 307 • Other: 111

### HUMANE LAW ENFORCEMENT\*: **13**

Dog: 8 • Cat: 4 • Other: 1

\*Includes seizures, emergency boarding and abandoned animals

**SAN DIEGO CAMPUS**  
5500 Gaines St.  
San Diego, CA 92110  
619-299-7012

**OCEANSIDE CAMPUSES**  
2905 San Luis Rey Rd.  
572 Airport Rd.  
Oceanside, CA 92058  
619-299-7012

**ESCONDIDO CAMPUS**  
3500 Burnet Drive  
Escondido, CA 92027  
619-299-7012

# Disposition of San Diego City Animals

**ADOPTED: 1,438**

Dog: 392 • Cat: 858 • Other: 188

**RECLAIMED: 416**

Dog: 360 • Cat: 46 • Other: 10

**TRANSFERRED TO RESCUE: 410**

Dog: 216 • Cat: 156 • Other: 38

**EUTHANIZED: 403**

Dog: 59 • Cat: 332 • Other: 12

\*Includes euthanasia by offsite vets

**AVERAGE LENGTH OF STAY**

Dog: 11.5 • Cat: 17.1 • Other: 23.6

**OTHER OUTCOMES: 153**

Dog: 4 • Cat: 139 • Other: 10

\*Unassisted death, other

**LIVE RELEASE RATE: 87.4%**



## Community Services

### LICENSING

**LICENSES\*: 6,828**

Average processing time: 11.0 days

\*Includes new licenses and renewals

**RABIES EXEMPTION: 38**

Average processing time: 12.0 days

**SERVICE DOG LICENSE: 5**

**REPLACEMENT TAG: 123**

**RECENT ADOPTION: 275**

## Animal Care

### SPAY AND NEUTER STATISTICS

**IN-HOUSE SPAY/NEUTER: 1,746**

ALL INCOMING ANIMALS ARE VACCINATED UPON INTAKE UNLESS CURRENT RECORDS ARE PROVIDED OR ANIMAL BEHAVIOR IS A THREAT TO STAFF SAFETY.

## Facilities

### CITY OF SAN DIEGO BUILDING MAINTENANCE

**MAINTENANCE REQUESTS 63 MAINTENANCE REQUESTS COMPLETED 53**

**MAINTENANCE REQUESTS PENDING, DENIED, OR IN PROGRESS 10**

# Field Services/Dispatch Statistics



## DISPATCH CALLS

**Priority 1: 1,336**

**Priority 2: 1,106**

**Priority 3: 279**

**Priority 4: 231**

**Priority 5: 937**

**Unassigned: 39**

**TOTAL CALLS: 3,928**

## CALL TYPES

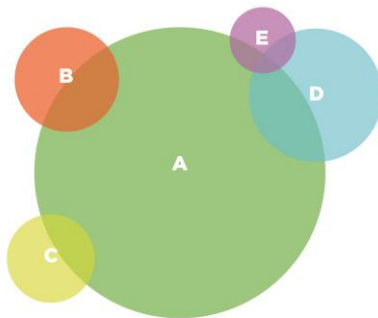
**A. Field Services 8,641**

**B. Investigations 1,221**

**C. Medical 1,157**

**D. Public Assistance 2,175**

**E. Public Safety 568**



## OTHER

**DANGEROUS DOG HEARINGS: 2**

Declared dangerous: 2 Unfounded: 0

**KENNEL INSPECTION STATUS**

New Kennel Inspections: 0 Renewal Kennel Inspections: 1

**CRIMINAL CASES REFERRED TO DISTRICT ATTORNEY: 4**

Felony: 4 Misdemeanor: 0

**CRIMINAL CASES REFERRED TO CITY ATTORNEY: 4**

Misdemeanor: 4

**NOTICE OF COMPLAINTS: 208**

**CITATIONS: 79**

# Customer Service

**CUSTOMER SERVICE SATISFACTION RATING 96.7%\***

**5-Outstanding: 173 4-Above Expectation: 22 3-Met Expectations: 7 2-Below Expectations: 5**

**1-Did Not Meet Expectations: 2 Total: 209**

\*Percent of respondents satisfied that SDHS met or exceeded expectations

## Additional Services Provided at No Cost

### PAWS COMMUNITY OUTREACH

Number of Programs **1** Number of Pet Families Impacted **19,433**

### COMMUNITY ENGAGEMENT PROGRAMS

Number of Programs **54** Number of Community Members Impacted **2,240**

### PROJECT WILDLIFE

Wildlife Intake **1,907** Number of Programs **13** Number of Community Members Impacted **965**

### COMMUNITY SPAY/NEUTER

Number of Surgeries Performed **6**

### VACCINATION AND MICROCHIP CLINICS: 0

Rabies: **0** Distemper/FVRCP: **0** Microchips: **0**

